



Knysna

Municipality || Munisipaliteit || uMasipala

inclusive || innovative || inspired

PUBLIC NOTICE

Clarification on the Free Basic Electricity Allocation for Housing Scheme Consumers

Knysna Municipality wishes to clarify the implementation of the 2026/2027 Electricity Tariffs relating to the allocation of Free Basic Electricity for domestic prepaid consumers.

The Council-approved tariff schedule provides that:

- 1. Housing Scheme (20 Amp) consumers qualify for 50kWh of Free Basic Electricity per month; and**
- 2. Registered Indigent households, Pensioners and Persons with Disabilities qualify for 70kWh of Free Basic Electricity per month, subject to meeting the Municipality's approved qualifying criteria.**

Following the implementation of the 2026/2027 tariffs, it has been noted that some Housing Scheme consumers may have benefited from a 70kWh Free Basic Electricity allocation.

To ensure the consistent application of the Council-approved tariff schedule across all customer categories, the prepaid vending system will be aligned with the approved tariff provisions as follows:

1. Housing Scheme (20 Amp) consumers will receive **50kWh** of Free Basic Electricity per month.
2. Registered Indigent households, Pensioners and Persons with Disabilities will continue to receive **70kWh** of Free Basic Electricity per month, provided they remain registered and continue to meet the Municipality's approved qualifying criteria.

Knysna Municipality remains committed to implementing Council-approved tariffs in a fair, transparent and equitable manner.

For further information or assistance with applications for the Indigent Support Programme, Pensioner Rebates or benefits for Persons with Disabilities, residents are encouraged to visit the Knysna Municipality Customer Care Centre or contact the Revenue Services – Indigent Support on 044 302 6322 / 6470 / 6443 / 6585.

BM Ngubo
Acting Municipal Manager

Clyde Street
Knysna
6570
(044) 302 6300

www.knysna.gov.za

