



Knysna

Municipality || Munisipaliteit || uMasipala

inclusive || innovative || inspired

MEDIA RELEASE

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Replacement of faulty water meters to stop era of free flow

Knysna Municipality has commenced with the installation of conventional water meters to replace faulty and unmetered units across the municipal area. The replacement process will begin in earnest in Sedgfield and Karatara, after which it will be extended to various areas across the greater Knysna municipal area.

Executive Mayor Thando Matika said the initiative forms part of the municipality's ongoing efforts to strengthen water management systems and ensure the accurate recording of water consumption for all households.

"These measures are critical to reducing water losses and unbilled consumption, ensuring that water supplied to the system is not lost through leaks, illegal connections or faulty meters, and that usage is accurately measured and recovered," he explained. "This marks the end of the era of free flow and reinforces our commitment to responsible water management and long-term sustainability."

Residents are kindly requested to cooperate during the process and to grant municipal technicians access to meter locations as and when required. All personnel will carry official municipal identification and authorisation documentation for verification purposes.

For any questions, clarification or additional information regarding the project, residents may contact Enrico Oosthuizen at 044 302 6408 or via email at eoosthuizen@knysna.gov.za.

To report leaks, faulty meters or burst pipes, residents can call 044 302 6331 / 6334. Water misuse can be reported via WhatsApp to 060 998 7032.

"Level 4 water restrictions remain in place. Be Knys and save water," Matika concluded.

ENDS

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