

IDP Written Submissions Received

Date	Comment Received From	Stakeholder Comment	Relevant Directorate	Response from Directorate
27/04/2022	Dr. Niekie Lamprecht	<p>Maintenance of sections of roads that have developed potholes or are developing potholes in Belvidere:</p> <ul style="list-style-type: none"> • The road leading from Upper Duthie Drive to Knysna Belvidere Office • Intersection between Upper and Lower Duthie Drive on the Eastern side of the property • Dickerson Close • Sharples Close • Bern Close • Le Seur Lane 	Infrastructure Services	
28/04/2022	Rowan Spies	<p>Happy to see that substance abuse and its influence on crime, has been acknowledged. Very impressed that the damage to community and safety has been highlighted broadly under economic development and infrastructure planning.</p> <p>Please follow through with the appropriate budgetary allocations to the relevant service providers, in particular Knysna Drug and Alcohol Center, who has the highest Local experience in this regard.</p>	Community Services	<p>The Local Drug Action Committee (LDAC) will be appointed by the Executive Mayor as per legislation. Funding will be allocated to programmes within the different wards. Nomination forms were sent to all relevant Departments, awaiting the completed forms. Thereafter, the LDAC will be launched by the Executive Mayor.</p>

28/04/2022	Rowan Spies	<p>Please urgently consider a land release program for Gap Housing initiatives above the FLISP threshold.</p> <p>The Basic services needs of Knysna is growing at an alarming rate, while the rates base is stagnant. Knysna needs to develop projects of higher rates value for its middle income population, to buffer the service delivery shortfall to its indigent community.</p> <p>A stronger focus on job creation through the Private sector construction stakeholders may bring a boost of activity that can stem the explosion of our current crime crisis.</p>	Integrated Human Settlements Economic Development	<p>Once the Western Cape Province has a policy framework in place for GAP housing. Knysna municipality needs to conduct a market assessment, prepare a policy with development incentives and review the MSDF to include identified areas for GAP housing.</p>
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<p>05/05/2022</p>	<p>Marks Sasman and Richard Thorpe</p>	<p>The documents issued are purportedly focus on the 22/23 year issues as an addition to the previous 5 year report – it is not! The document mostly speaks to previous years and outdated, unmet, or unaccounted objectives!</p> <p>Exec summery is pg. 16 – this is not an exec summery format or fit for purpose. “The focus of the five 2017/18– 2022/23 IDP is on building a more inclusive developmental municipality that would translate vision into action. This review being the final review of the 5-Year IDP we would seek to further consolidate around the developmental vision of the municipality.”</p> <p>Please explain 5 years in relation to : Year 17/18 18/19 19/20 20/21 21/22 22/23 Year number 1 2 3 4 5 6</p> <p>This is therefore a 6 year “PLAN” without any explanation as to why!! – Is it legal? Provide evidence, explanation and context. As it stands it makes no sense and there is no tangible vision to action!</p> <p>The remaining part of the Executive summery is overview repeated cut and paste waffle from the main report. Exec summery should be key findings, targets/ actions, programme! VERY poor and begs the question IF any senior management has even read this report as is and if so why has it been issued in its current state? !!!</p> <p>At a glance stats images – Many old and dated e.g. health</p>	<p>IDP Department Infrastructure Services Community Services</p>	
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IDP pg. 22 exec "The municipality is currently developing the One Plan for the municipality. A detailed diagnostic has been developed for the municipality with key elements listed in the situational analysis, as an when various components of the One Plan are approved via the existing institutional mechanisms they would be incorporated into the municipal IDP." There is zero explanation or implementation scenario for this one plan I relation to KM!

Pg. 29 - Education Graphic – illegible at detail level
Pg. 30 – Others graphics not good quality or resolution.

Timeframe on Deliverables - when stated as ongoing surely indicates/ means it is unmeasurable as a target and un-auditable!
Deliverables must be measurable / quantifiable!
Most in this document are NOT!

Pg. 67 = Map – poor resolution to read.

Section 4.8 Community Safety - 4.8.1 Law Enforcement - Fails drastically to acknowledge let alone address health/ safety in terms of Baboon attacks and many other environmental factors – Pathetic attempt

The water quality and security issues are whitewashed! 40+ % potable water lost to leaks – water quality post breakages is not addressed (20+ days in Rexford and Hunters in Feb with milky and dirty brown water often after fix!)
Sewage – Last sentence / statement pg. 91 is so important "Currently no budget available" since

1019! NOT addressed anywhere
What is this pg. 103??

Performance indicators must be made against stated measurable and not abstract objectives.
What's the point in commenting if the information for the period is not available?

Ward allocations and priorities are NOT consensus agreements by current or past ward committee members and are disingenuously presented for ward 9.

Priority list must be edited and then budget allocated accordingly – The full ward list should also be made available (and not just top 5) in an appendix or referenced document for both ward monitoring and KM allocation/ management.

With the MCSOA vote system it should be a simple process to extract any ward budget or vote items. The IDP should have the ward allocations presented and not only rely on the appendix budgets.

The allocation of funds for ward 9 are pathetic and by any stretch of the imagination unfair allocation given the revenue it generates and the importance of these areas to Knysna as a destination. The ward Cllr and committee must make a better effort to motivate and fight for funding.

The inclusion of basic services provision and maintenance into ward project allocation needs is

not reasonable as this must be provided by KM operational mandate.
Chapter 5 is irrelevant! 2010 to 2017!!! With mid-term and long term trends needing update! There is a total disconnect between what is presented, what the budget displays and what the directors have said at the public meeting.

The IDP is a FORWARD planning tool NOT a history lesson full of old stats, cut and paste policy documentation with nebulous measurable.
There should be a 5 year performance report on the last plan as a separate entity.

The next years MUST be focused on the plans forward with deliverables / achievable specified and measurable against timeframes. If this is not so then what is the point!

The IDP presented is a badly formatted, long winded and significantly irrelevant document with little strategic value! It has no value for the 22/23 year. It fails to meet the stated objectives punted for the people of Knysna.

The performance criteria and measurables are purely tick box smokescreen to what is real and relevant – needs total revamp.

In its current form the IDP should be rejected out of hand and should not be in the public domain as a representative document of the KM!

This IDP and Budget does NOT reflect the deliberations or priorities for Ward 9

<p>08/05/2022</p>	<p>Paolo De Grandis</p>	<p>1. Repair and resurface Sun Valley Drive Sun Valley Drive has reached the stage where it is effectively disintegrating. There are sections with so many potholes that it is almost impossible to drive through with a normal car. When the Director Infrastructure visited it last year October, he commented that it was “definitely the worst road in Knysna”. If you look on Google Street View, you can see that in 2014 Sun Valley Drive was already in worse condition than many of the roads which are currently being resurfaced in the CBD.</p> <p>2. Repair water infrastructure Costa Sarda experiences frequent water interruptions. At one point I went back in our community WhatsApp group and counted 25 water related incidents in the prior four months.</p> <p>3. Implement measures to reduce crime In 1995 the municipality build the lagoon walkway which gave criminals easy access to and escape routes from our area, and since then the level of crime has steadily increased to unacceptable levels. For years we have asked the municipality to implement the same measures that have been taken in many other parts of Knysna to deter crime (such as CCTV cameras), but nothing has been done. Instead, the municipality plans to build a shelter which will concentrate vagrants just a few hundred meters down the road from us. We have tried to help ourselves: almost a year ago we submitted a comprehensive application to the municipality to install a gate which would protect us, while not</p>	<p>Infrastructure Services Community Services Planning & Economic Development</p>	<p>2. All leaks were repaired. This was due to another connection that fed back into the old replaced pipe.</p> <p>3. Implement measures to reduce crime: CCTV cameras have been installed at the Nekkies intersection Sanlam Mall and at the Sedgefield Supply Water Reservoir as well as additional funding was requested on the Draft 2022/2023 Capital Budget for additional cameras. There is also live footage at Knysna and Sedgefield Fire Stations.</p> <p>4. We had less than 5 sewer breaks on the CBD outfall in the last 5 years.</p> <p>5. A river health intervention for the Bongani Stream is planned for 2022/23 and implementation to follow duiring the puter laying financial years.</p>
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stopping anyone from enjoying the lagoon walkway, but to date it has been ignored.

4. Stop sewerage flowing into the lagoon
The main line from the CBD to the wastewater works runs long the lagoon walkway. We experience frequent breaks and problem in the line leading to raw effluent flowing directly into the estuary. As a result, the entire lagoon ecosystem has suffered, and it is no longer safe to go into the water.

<p>04/05/2022</p>	<p>Sedgefield Ratepayers and Residents Association</p>	<p>The 2022/3 Knysna Municipality Draft IDP and 2020 Knysna Municipality Annexure 14 SDF Draft version 4 were made available for public comments prior to April 29th, 2022.</p> <p>Outlined below are comments from the Sedgefield Ratepayers and Residents Association (SR&RA) relating to the two documents which need to be considered in the light of the draft budget for 2022/23. Whilst there are some overarching broad-based comments made in the documents, most are limited to how both the IDP and the SDF affects Sedgefield specifically.</p> <p>1.1 Best practices for creating a workable IDP The IDP is intended as a key component of an integrated management system that supports both implementation management and monitoring and evaluation. The best practice approach to the IDP should be to craft the plan in such a way that it drives decision making and delivery on priority issues.</p> <p>The IDP involves careful alignment objectives within several phases, namely:</p> <ul style="list-style-type: none"> • Analysis phase • Strategies phase • Projects phase • Integration phase • Approval phase. <p>This means that the IDP cannot stop short at showing what should be done or could be done but needs to provide specific, measurable, achievable, realistic, time bound goals that reflect the Strategic Focus Areas and the Strategic Objectives.</p>	<p>Community Services Infrastructure Services Integrated Human Settlements IDP/PMS department</p>	
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- Specific (& Stretch) enough to establish clear expectations and specify the “stretch” involved
 - Measurable in cost, quantity, quality, or timeliness. Can be indicated in a KPI gauge.
 - Agreed upon to ensure co-ordination and buy-in
 - Realistic (& result oriented) as a goal which can be attained, given stretch effort, related to Purpose
 - Trackable and Time-linked through ongoing review and milestones for progress against schedule
- Remember - SMART performance objectives are just a way of ‘capturing the conversation’ in a focused and actionable way. Objectives are supported by goals which need:
Action verbs, what will be changed, a measurement of success and a time frame.

It is concerning that this IDP is littered with reports of ongoing focus groups, feasibility studies, surveys, and requests for consultants’ input with no reference to start and end dates. Nor is it clear where any of these can be found in the draft budget. In many cases the IDP reads like a copy and paste exercise from previous years and large parts of the document seem outdated with ongoing reference to 2017.

After careful review of the Draft budget, the IDP and the MSDF, please see my comments below:
Concerning that many Directors posts are still not permanently filled
Rotational nature of MM position

1. 3.1.2 Page 39 date range is incorrect (2016-2019)
2. 3.2.5 to what extent is crime rate drop attributable to lockdown?
3. Municipal law enforcement in Sedgefield needs support
4. P57... marked increase in the number of homeless people in Sedgefield
5. P60 total number of children 51?
6. P63 African Skills college update?
7. P63 funding for Youth development – where is this in the 2022-2023 budget
8. Sports council workshop?
9. P66 sports facilities upgrade
10. Horticulturalist budget?
11. Status quo on N2. Feasibility study?
12. P76/78 where is the fire station in the budget?
13. P86 leak detection device yes or no?
14. P86 mitigation plan for the roll out water meters?
15. P87 what is the current level of spend on the MIG (municipal infrastructure grant) funding. Not stipulated?
16. P87... Charlesford pump station improvement of water capacity and security by how much... this is vague
17. P87 water quality.. How does this line up?
18. P88 concerning that no PPP on water has been established.
19. P88 when is Kruisvallei feasibility study due for completion?
20. Nutrient removal compliance plan?
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21. P91 sanitation infrastructure management

feasibility study windheuwel completion date?
22. P91 sewer master plan update budget?
23. P95 solar geyser project suspension? Medium to long term plan
24. P96 maintenance and operational plan poorly written
25. P96 maintenance and operational plan poorly written
26. P96 maintenance and operational plan poorly written
27. P100 refers to PetroSA regional landfill being available up to 2019, this is outdated. Is the first cell of the garden route regional waste disposal facility up and running?
28. Is the first cell up and running
29. P100 Waste mgt truck and trailer 2019?
30. P100 has Brenton landfill site been closed?
31. P101 plans for continued roll out of the wheelie bins given that we are at 50%
32. P101 accredited Garden waste - falls into George. And so now what? When will the by-law be amended? Vague
33. Implementation plan
34. P106 Sanral realignment... no specifics
35. P106 Sanral realignment... no specifics
36. P106 Sanral Gravel road maintenance
37. Who has given input on design and layout? Who is holding SANParks responsible from KM? KM still ultimately accountable
38. P107, upgrading of roads – ward councillors to provide street names? How many streets? Which streets? Vague?
39. Storm water master plan under review? How

far? What needs to be done? What is being done to mitigate the Bongani stream?

40. P108 4.4 11 – vague on cemeteries

41. P111 where is the other blue flag beach planned for?

42. What is the plan and time frames for disabled access on all beaches?

43. P112 how is the coastal management by law being implemented? Where do we find a copy of this? Who is the municipal coastal committee?
<https://openbylaws.org.za/za-eth/act/by-law/2019/coastal-management/eng/>

44. Budget

45. What is a small boiler?

46. P115 noise nuisance how is this being managed? More detail required. law enforcement appears apathetic and or unwilling to address this in Ward 1 (weekend drumming noisy, illegal shebeens) etc.

47. P137 which underutilized sites? As per SDF p48 Have these "underutilized sites" been identified? Which sites? It's no good saying what should be done in and IDP, it needs to state what is actually planned for Cross ref SDF p 48

48. Truck stop- does the town want this?

49. Where are each of these development priorities shown as specific plans in the IDP with timelines?

50. P139 where is the budget for the sanitation backlog to be addressed in 2022?

51. It is unrealistic to complete a survey in 2022 and then still hope to alleviate the backlog, you are setting up the plan to fail before you start

52. When will this survey commence?

53. Refer back to notes on p87

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| | <ul style="list-style-type: none">54. Budget, implementation plan?55. 141 where is the corresponding human settlement plan? Still in draft form56. Audit when?57. HSP still in draft form58. Opportunities for rental stock- vague59. Draft MOU vague60. SRA's where specifically and to what end61. What does this refer to specifically?62. where are the informal settlements in ward 2? should this not be ward 163. Cola Beach is in Ward 1. Does this include the brick road?64. what is this for specifically and Cola is in ward 1?65. Sedgefield mouth is in Ward 1- is this the kingfisher drive embankment?66. in a previous section 4.10. 2 of the IDP there was reference to an upgrade in 2017. is this a further upgrade to increase volume and/or quality?67. Dates?68. Timeframes?69. 2022-23 projected Overdraft status | | |
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<p>04/05/2022</p>	<p>Sedgefield Ratepayers and Residents Association</p>	<p>Annexure 14 SDF comments</p> <ol style="list-style-type: none"> 1. P33 gateway precincts for Sedgefield 2. P48 identify underutilized sites in Sedgefield 3. Has the LADF been created? 4. No declared road reserve north of Knysna 5. Measuring success and indicators and MSDF 6. Notions of what could be done but not what will be done 7. P58 Truck stop to be introduced west of town – public consultation? 8. p60 – when will the detailed holistic study be conducted for Sedgefield? Number of du/ha 9. p61 inclusionary housing requirement. what does this mean? 10. P63 at what point does the population require a high school. 11. P63 where is the inclusion of regional transport services in the overall plan? I cannot find this. 12. P63 what has the impact of covid and rapid semigration meant for projections (is 749 households sufficient) 13. P70 average gross density targets are ridiculous (25du/ha) – from 6du/ha (island) and 4 du /ha (Cola) 14. P71 which state owned land in Sedgefield? 15. P79 Sedgefield CBD enhancement project where? Sedgefield main road urban design project where? 16. P79 no indicators identified 17. LITP? 18. reference is made throughout the IDP and the SDF to the HSP, but it is still in draft form? 19. when will the DMP and the DRA be updated? 20. was there a review after 2014? 	<p>Planning & Economic Development</p>	<p>47. During the review of the SDF, underutilised land needs to be identified as well as the need for various land uses. 48. The need for a truck stop needs to be investigated. During the 2022/23 Financial Year, the preparation of the 4 year IDP, MSDF review and Budget processes will have to be aligned and the information gaps in the MSDF will have to be addressed.</p>
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| | | <ul style="list-style-type: none">21. Infrastructure Master plans status?22. status quo on the infrastructure master plans for 2022?23. P80 Growth management plan where? How does this integrate with the coastal management line?24. P97 – Health and Ambulance and human settlement upgrade25. P98 rehabilitation of Sedgefield landfill26. P110 P100-101 what are you prioritizing backlogs and infrastructure or subsidized housing .. why is it either or?27. Performance considerations - you are already in contravention of your own performance standards | | |
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<p>09/05/2022</p>	<p>Wendy Dewberry Noetzie Conservancy Ward Representative</p>	<p>1. The supposed public participation meeting for ward 9 held Cearn Hall 5 – 7 pm Wednesday 4 May 2022 was not adequately advertised. As an example, I am the representative for Noetzie and only heard about the meeting on the day from a fellow committee member.</p> <p>2. With only a handful of public participants at the meeting who seemed to be outnumbered by officials, the Budget and IDP priorities which were presented did not co-ordinate in the presentations. There were incorrect lists which included aspects that were either illegal or unknown. This points to a less than satisfactory process which was a waste of time and a very poor attempt at public participation. I would like to add that Ward 9 has been calling for a ward committee meeting to discuss the IDP since January 2022 and so far, our councillor has been too busy. With respect for her workload, we cannot be satisfied with these poor outcomes based on busy schedules. The process at this point, appears to be in a state of collapse. Our comments to the IDP and budget should be on another scale, but we are stuck here.</p> <p>3. This is not a fair spread of budget or intent across the ward 9. Leisure Isle has two out of 5 ward priorities listed while Brackenhill, as part of Ward 9, on private land, has none. They require active assistance from our officials to negotiate infrastructure from the landowners – Dept Trade. They have been without toilets, and this has been on their request list for many years. I would like to</p>	<p>Infrastructure Services Planning & Economic Development Community Services</p>	<p>3. Residents of Brackenhill should put their request for toilets through to our department of human settlements.</p> <p>The MSDF review during 2022/23 needs to inform the budget spatially as well as the long term financial plan. The MSDF states the following regarding Brackenhill: It is regarding as a Rural Hamlet / bosdorpie without commercial or business uses. No extension of municipal reticulation networks or infrastructure. There are severe bulk services constraints in these settlements. Development must be within the carrying capacity of this infrastructure or sustainably off-grid and should not place a risk or not increase the risks of infrastructure failure and/or the burden/ impact of this on natural ecosystem services and local economies. Development must be in keeping with guidelines as set in the 2013 PSDF study Scenic and Cultural Resources Study Infill development within the</p>
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request that proper negotiations be prioritised.

4. The proposed upgrade of the George Rex Drive must include safe cycle and pedestrian access in the original design. It was mentioned by our municipal official that those are not yet included in the design and will come later. It would be inefficient not to include safe pedestrian and cycle routes in the primary design. In some countries these routes are separated by way of heavy bollards to improve safety. There are social, health and safety, tourism and sustainability benefits in safe pedestrian and cycle routes around cities and the benefits have been shown to be long term and economic.

5. Leisure Isle Seawall repair is shown as a ward 9 priority number 2. I am not disputing the intent of homeowners to find solutions, but I would like to know the legality of placing this item as a ward 9 priority because as it stands, it is a National Government legal issue that is beyond the scope of the municipality's jurisdiction.

6. In the same vein as far as legality lies, pollution of the estuary over the past 20 years by malfunctioning municipal infrastructure is not a ward priority. The Knysna Lakes Area is part of the Garden Route National Park and is governed and funded by National Government. Pollution of the estuary is a legal offence, perpetrated by the municipality, exacerbated by the lack of will to rectify it. Ratepayers of Ward 9 must not have scarce budget

existing footprint should be of public benefit and linked to economic activity in the area (for example, local agriculture, biodiversity, recreational activity).

taken away from addressing many pressing concerns in a matter that involves National Government dealing with municipal transgressions. That the estuary has been described by scientists as now beyond the tipping point of ecological health, this is a green scorpion's priority, not a ward 9 priority.

7. I suggest that hand pumps replace tap mechanisms on all public water points. There is constant water running in Hlalani which wastes water also degrades the road. This simple fix could go a long way to reduce water wastage and road attrition and make the existing access for residents easier.

8. Dealing with the increasing illegal tipping on the Noetzie road is urgent. (not the new builders rubble tip at Hlalani but the informal trash tip 500 meters on). The increasing health hazards, environmental hazards and vagrant hazards will be exponential.

9. It was mentioned in the meeting by Councillor Sabbagh that a priority in the ward 9 is to tar the Noetzie road. This cannot be for many reasons.

i. The first three hundred meters is the municipal section that should be tarred. However, in terms of fiscal policy, the developer who was hired to formalize Hlalani had the undertaking to maintain that road. In terms of the law, the service provider should be held accountable to complete his obligations for which he was paid before the municipality uses any taxpayers' money to further

upgrade it.

ii. The middle part of the Noetzie road belongs to Province and therefore is not the jurisdiction of the Knysna municipality.

iii. There is a mandate to resurface the road periodically and maintain it. In this regard it must be said that the storm water culverts are not properly attended to and heavy rains cause flooding of properties because the grader does not open the side culverts. The Grading process requires a tiny bit of water “engineer” input.

10. Under Capital projects for ward 9, there is listed there is listed a new reservoir for Noetzie for 2 million rand in the 2024/25 budget period. I would like to know to what this refers.

11. The Noetzie public toilets needs attention to keep them in working order. Currently, these toilets are not usable because of a lack of running water and lack of adequate maintenance. The flushing mechanisms tend to run all the water out within a few hours. Replacing them has not helped. Over season we had attendees who managed to keep the toilets functioning well. Currently, visitors to Noetzie have no facilities. The result is terrible health hazards and unpleasantness on paths, on the beach and in nearby bushes. An adequate pump system, regular attending, and cleaning with trash removal on a Monday and superior robust flushing mechanisms would go a long way to solve these ongoing frustrations. In summary, it is crucial that the municipality ensure there is a sustainable water

supply to the toilets, and that they are regularly checked and repaired. This crucial water matter has not been addressed for many years and the superficial plumber repairs are then short-lived.

12. The Municipality has the duty to ensure its public open space and public amenities are kept open and free for use by the public. To this legal requirement, it is currently in breach of duty by failing to open the public road through Pezula /Sparrebosch to Rexford.

09/05/2022	Terry Cockcroft	<p>I have limited my queries / statements to some of the Annexures to the IDP Report.</p> <p>Annexure ???? - Integrated Waste Management Plan. This has no Annexure No designated!!!</p> <p>Annexure A – Storm Water Master Plan. This has no Master Plan in words attached....just a series of meaningless lists of figures. Presumably these can be read with the Plan Book????</p> <p>Annexure 11 - This is a Generic list of what actions can / should take place in the event of a Disaster!!</p> <p>In 2007, Sedgefield suffered a disastrous flood & as a result a separate chapter for a Sedgefield Disaster was drafted by the Sedgefield Ratepayers & Residents Assoc. This was to be incorporated into the overall Knysna Disaster Management Plan. Where is it????</p> <p>Annexure 14 – Municipal Spatial Development Framework. In this section, on page 40 there is Map 12 showing the Urban Edge for Sedgefield. If this is correct, it shows the following:</p> <ul style="list-style-type: none"> •The WWTW lies outside the Urban Edge. •The area to the north of Claude Urban Drive & up to Smutsville lies outside the Urban Edge •The crest of the dune lying between Meadingsride & Smutsville lies outside the Urban Edge. •The undeveloped area lying to the south of the N2 & west (& south) of Montage village and south of Flamingo Road lies outside the Urban Edge. This includes the road to the Island & the various properties already erected in this area. •The old Sedgefield railway station lies outside the Urban Edge. •The Perdespruit area, which apparently belongs to 	Community Services Infrastructure Services Planning & Economic Development	<p>The Water Master Plan was last updated in2018. The updates were not done due to budget constraints.</p> <p>The Sedgefield WWTW has a capacity of 1.5MI/day(we will rectify in the next update)</p> <p>Technical services were informed, By DWS Hydrology Department, Mr J Kriel, that they want to build a new weir. They incorporated our abstraction point in their design. We are within the pressure envelope, of 2 Bar, for RDP standards. The superintendent says that there was a 50mm line constructed, from the high zone to boost the pressure, in that area.</p> <p>Our WSDP was update with the latest information and showed that there were areas without the basic services during the last 2 years. Services will be rolled out by our Human Settlements that must deal with the basic services</p> <p>Disaster Mangement Plan: Forms part of the Comprehensive Disaster</p>
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Knysna Municipality, lies outside the Sedgefield Urban Edge.

Water Master Plan. This not allocated an Annexure no!!! I have the following comments on this Water Master Plan:

- Under section 1.3, it is noted that the Water Master Plan was last updated in 2017, some 5 years ago. Why has this not been done regularly???
 - Under section 2.1.2, it is recorded that the Sedgefield WTW has a capacity of 4,0 MI/day. This is not correct. The WTW was upgraded a few years ago & the capacity was reduced to 2,0 MI/day.
 - Under section 2.1.5, it is recorded that Buffels Bay is supplied by water extracted from the Goukamma River. The CSIR & DWS have no record of this abstraction point. This was raised at a meeting of the Goukamma Estuary Forum in 2021. It is also not stated that when the Goukamma River is not flowing & becomes too saline, water is supplied to Buffels Bay by tanker from Sedgefield.
 - Under section 2.4, it is recorded that low residual pressures are experienced in the Smutsville area. I understand that this aspect was corrected some years ago when a booster pump was installed to solve this problem???
 - Under section 3.5, it is recorded that there are no informal houses with access to basic services. I do not believe that this its true as there are a few “shacks” to the north of the Smutsville school that have no access to basic services.
 - Under section 3.6.3, why is the UAW for Sedgefield so high at 34%???
- This should have been looked at

management Plan, which includes Sedgefield and part of Standard Operation Procedures (SOPs) within the different line functions. Waste Master Plan: 3rd Generation Integrated Waste Management Plan (IWMP) approved by Council - see Municipal website The designated department in conjunction with Dept of Environmental Affairs.

ages ago.

- Under section 6.3.2, why has the insufficient capacity of the bulk supply towards the high pressure zone not been solved ages ago?
- Under section 6.7.2, it is stated that the existing Sedgefield water distribution has insufficient capacity to supply water demands for the fully occupied scenario and the additional future development. Why is there no item in the current Budget to address this demand???
- Under section 6.7.3, this statement is repeated??? It is also noted that a new 2,5Ml reservoir is proposed..... When, as there is no Budget Item to support this comment???? It is also noted that a new feeder main will be needed between the reservoir on Cloud 9 & the service reservoir in the future. When, as there is no Budget Item to support this comment????
- Under section 6.8.2, it is noted that the existing water distribution system in Buffels Bay has sufficient capacity to cater for the fully occupied system. There is no mention that this is entirely dependent on the availability of water from the Goukamma River???
- Under section 6.11, it is mentioned that there is NO provision in the Master Plan to fund Capital Expenditure associated with increased operation & maintenance costs for infrastructure upgrades??? This also applies to replacement costs of old infrastructure!!! Why not???
- Under section 6.12, it is mentioned that the computer model for the distribution system should be kept up to date. Is it????

•Under section 6.14, it is mentioned that continuous attention to Water Demand Management should be considered. Is it???? From the info in this section, it appears that this aspect has not been studied since April 2014.....more than 8 years ago???

•Under section 7.3, Sedgefield... it is noted that the Sedgefield area is supplied from the Karatara River, supplemented by four boreholes. There are in fact 5 boreholes, although one has been out of action for several months due to the pump being jammed in the casing. Again the capacity of the WTW is given as 4,0 MI/day. This has been pointed out already that it should be 2,0 MI/day (See section 2.1.2 above). There is also mention made of a Desalination Plant at Myoli Beach. This plant has not produced any water for at least 7 years!!!

SEWER MASTER PLAN. This not allocated an Annexure no!!! I have the following comments on this Sewer Master Plan:

•Under section 1.3, it is noted that the Sewer Master Plan was last updated in 2017, some 5 years ago. Why has this not been done regularly???

•Under section 2.3.2, it is noted that the present AADT that contributes to the domestic sewer flow includes UAW. Why is an estimate, at least, of the UAW not recorded separately???

There is no mention made that, in addition to the figures quoted, there are several discharges a day into the Sedgefield WWTW from a Tanker Truck, (known colloquially as the Honey Wagon). This truck pumps out the various Conservancy Tanks in Sedgefield, which need emptying. These tanks are at

properties that are not served by the system connected directly to the WWTW. In addition this Tanker Truck empties those septic tanks that need emptying.

- Under section 2.6, no mention is made of blockages that occur regularly in Smutsville, (Sedgefield) due to discharge of illegal objects into the manholes.
- Under section 3.4.2 & 3.4.4, it is mentioned that the UWA figures in Sedgefield are much higher than in Knysna itself. Why has this not been addressed???? This applies also to Brenton on Lake.
- Under section 3.4.7, it is noted that most of the informal settlements are linked to the existing sewer system. This is not true for some of the informal houses in Smutsville (Sedgefield).
- Under section 6.3.2, it is noted that the existing Sedgefield WWTW is nearing capacity & a new WWTW will be developed at a new site. At a Ward 2 Public Meeting recently, the issue of capacity of the present WWTW was denied by the Technical Director of Knysna Municipality. The WWTW was upgraded few years ago by the addition of two new SBR units & the refurbishment of the mechanical units on the two old SBR units. However, one of the new SBR units was built as a SURGE TANK to cater for the periodic discharge from the Honey Sucker. In this manner, the retention period of sewage being treated in the other 3 SBR units can be optimized so that the resulting effluent meets the DWS Specifications. The SBR used as a SURGE TANK can be used at times as a full treatment unit in the late afternoons & nights. However, this means that the capacity of the WWTW has really only been

increased by 50% on a continuous basis.....the overall capacity is now 75% of the original WWTW, not 100%!!!!

- At present only a portion of the overall town of Sedgefield is connected directly to the WWTW. The balance of the town is served by Conservancy Tanks & Septic Tanks.

- If this is noted in the Sewer Master Plan, it is not made very clear

- It is not known whether there has been any detailed planning done to move the Sedgefield WWTW to a new site?

09/05/2022	Aubrey Tsengwa	The residents of ward 8 would like the following issues to be addressed: <ul style="list-style-type: none">- Budget provision for the electrification of informal areas- Wheelchair ramps- Retaining walls	Infrastructure Services Integrated Human Settlements	the construction of wheelchair ramps and retaining walls are adressed through wardbase projects for which council budgeted every financial year. A priotity list are compiled in conjunction with the ward councillor
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08/05/2022	Lidy van Leent	<p>I would like to thank you for the presentation & information with regards to the IDP and Budget during our Ward committee meeting and on Saturday morning during the inauguration of Ward members.</p> <p>The IDP document plays a vital role for the future of a Knysna, the wellbeing of the town and its residents.</p> <p>On behalf of the Upper Town residents I would like to bring the following to your attention:</p> <p>Over the past 2 years a lot of construction work has been done leaving the Upper Town road surfaces in a deplorable state.</p> <p>Construction work included the following:</p> <ul style="list-style-type: none"> • Replacement of the reticulation system • Replacement of the 200 mm line • Trenching by 2 fiber companies; Uplink and Lasernet (on behalf of Knysna On). <p>As a result of the poor workmanship done by the responsible companies, Star Trading, Uplink and Lasernet, our roads have been seriously damaged. They show a lot of potholes, sections sinking and uneven surfaces, not only on the roads but also on the pedestrian walkways. The walkways have also been partly used to lay the fiber cables and therefor trenched.</p> <p>In June 2021 an assessment report has been put together of all the damage in Upper Town and handed to the Department of Infrastructure Services.</p> <p>Repairs have being done, partially acceptable</p>	Infrastructure Services	Repairs were done in accordance the applicable SANS standards
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quality, but most of the work lacked workmanship and did not last very long, resulting in the status our roads are in now.

The following may be necessary for the near future:

- Inspection of the roads in Upper town done by the Department Infrastructure Services
- Decent repair of the damage by the responsible companies and inspection of the work thereafter by the Department of Infrastructure Services
- Basic maintenance and repair by Knysna Municipality of the existing potholes due to wear and tear
- Resurfacing of the Hill street easterly intersection as promised by Star Time after the many bursts of the 200 mm line

Repair will only be a temporary solution and I therefor would like to request for the resurfacing of a number of roads in Upper Town to be added to the IDP.

- The section of Long street just above Main Road is in a very bad state and needs urgent attention.
- Many potholes and bad conditions in the whole of Unity street.
- Section of Fitchat street at the Knysna High School intersection.
- Inspection by the Department would be necessary to determine the scope of work/sections that need resurfacing for the entire area.

<p>06/05/2022</p>	<p>Nomandla Godlwana - Ward 4 Resident</p>	<p>There was nothing mentioned in the budget about any programmes/projects for Rhobololo. As a community member of Rhobolo, nothing has been done in the area in terms of housing development, paving and V drains.</p> <p>In terms of priority number 5 of the top 5 IDP priorities for our ward – it seems as if the same people are being hired or granted contracts for grass cutting and retaining walls.</p> <p>The municipality allows for small businesses to register on their database but these businesses are never afforded an opportunity.</p>	<p>Infrastructure Services Integrated Human Settlements SCM</p>	<p>Rhobolo is part of the Fleners/Concordia housing project and 23 houses are planned to be built in this project</p>
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<p>10/05/2022</p>	<p>Neville Kortje – Ward 11 Resident</p>	<p>The following matters needs to be addressed by the municipality:</p> <ul style="list-style-type: none"> • Security • Disabled Friendly • Repair of houses that still have asbestos roofs • Knysna to be renamed to !!NYIS • High mast lighting and cameras • The reinstatement of the EOI • The stopping of completion of rebate forms • Drafting and implementation of by-law for spaza shops • Visible law-enforcement in the area • Access and usage of the sports field and club house should be free to the community • Reestablishment of the youth desk in Hornlee • Community Hall for ward 11 • The vaccine should not be mandatory as well as the wearing of masks • Make the community part of decision making • Replacement of water meters with jojo tanks • Identification of land for the Khoi Khoi farm camps • The provision of emergency material as and when needed to members of the community • The establishment of a satellite fire and police station in the area 	<p>Community Services Infrastructure Services Planning & Economic Development</p>	<p>Disabled Friendly: Must be a joint venture between different departments. Properties Section to assess and provide input. Access and usage of the sports field and club house should be free to the community:- there are tariffs to these facilities. Council approves tariffs and waivering of tariffs. Re-establishment of the Youth Desk in Hornlee:- budget provision made in the Draft 2022/23 Budget; office space is still a concern. Visible law-enforcement in the area:- Provision has been made on 2022/2023 budget dependant on approval by Council to appoint 14 additional officials on shift system. Community Hall for Ward 11: existing facility in ward 6 servicing ward 11 community. Any additional halls / facilities are subject to Council approval and budget availability. Fire Station: something to look into for the future - risk assessment to be conduted to determine the need of such. Currently Hornlee is situated 5km away from the mother station and they are</p>
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				<p>covered by the mother station and interms of response and other requirements as outline in SANS10090Community against fire. And with the proposed fire station in Khayaletu , Hornlee will be well covered. Satelite Police Station: referred to Knysna SAPS for input.</p> <p>MIG Project to be resgiatered as soon as the IDP Approval Processes and prioritization is completed for High Mast Lighting throughout the spectrum.</p>
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09/05/2022	Residents from ward 4 (Love Corner)	<p>The residents of Love Corner would like the following issues to be addressed:</p> <ul style="list-style-type: none"> • Electrification of the area • Access to water and sanitation (temporary toilets) • Erection of a high mast light in the area • Clearing of bushes close to the houses in Love Corner • The completion of paving that has already commenced 	<p>Infrastructure Services Planning & Economic Development</p>	<p>All informal Areas have access to basic water.(Water within a 200m radius) sanitation is rolled out by Human Settlements directorate)</p> <p>The comment is noted by Planning & Economic Development</p>
09/05/2022	Residents from ward 4 (New Rest)	<p>The residents of New Rest would like the following issues to be addressed:</p> <ul style="list-style-type: none"> • We are dissatisfied with the electrification budget this year as R500 000 will not suffice as 360 houses are still waiting to be electrified • Electricity Poles and boxes have been installed but nothing has happened after that • Request for provision of services such as the provision of black bags for garbage disposal. 	<p>Infrastructure Services Community Services</p>	<p>Black bags: provided to informal areas on a 3 monthly basis.</p>
09/05/2022	Residents from ward 4 (Nkandla)	<p>The residents of Nkandla would like the following issues to be addressed:</p> <ul style="list-style-type: none"> • Provision of electricity to the area • Provision of access to water and sanitation (temporary toilets) • The establishment of proper access roads in the area • Access to fire extinguishers • Access to wheelie bins 	<p>Infrastructure Services Community Services</p>	<p>Fire extinguishers: this is a costly exercise and will require Council approval. Joodse Kamp Fire Station response in cases of emergency. Wheelie bins: bulk bins are provided to informal areas in conjunction with the relevant Ward Councillors.</p>

09/05/2022	Residents from ward 4 (Bloemfontein)	<p>The residents of Bloemfontein would like the following issues to be addressed:</p> <ul style="list-style-type: none"> • Rectification of houses that are cracked and leaking • Completion of paving in the area • Repairing all leaking toilets and sinks • Provision of paint for inside and outside • Repairing all broken switches • Repairing of all bath tubs that were incorrectly installed • Establishment of retaining walls to combat soil erosion • Establishment of guard rails • Provision of fencing 	Integrated human Settlements	council on an annually basis budgeted for the rectification of houses per ward. A priority list are compiled in conjunction with the ward councillor
09/05/2022	Residents from ward 4 (Rhobololo)	<p>The residents of Rhobololo would like the following issues to be addressed:</p> <ul style="list-style-type: none"> • The electrification of 96 shacks that is currently without electricity • Repairs and maintenance of the access road leading to Rhobololo • Access to running water • Completion of paving in the area 	Infrastructure Services	Access roads currently implemented under MIG. Once roads are prioritized through the IDP Process, a project will be registered under MIG Programme.

09/05/2022	Brenton Ratepayers Association	<p>The Brenton Ratepayers Association held a meeting with The Mayor and The Director of Technical & Infrastructure on 17th February 2022 and a subsequent meeting with The Director of planning & Economic Development on 18th March, at these meetings we expressed our willingness to work together with the municipality on 7 key projects that The Brenton on Sea community has identified . These projects are listed below:</p> <ol style="list-style-type: none"> 1. Brenton Hall <ol style="list-style-type: none"> a. key strategic asset. b. Used as evacuation point for many communities. c. Source of revenue. 2. Mountain Rose Road <ol style="list-style-type: none"> a. Serious state of disrepair. b. Requires more than a patch up. c. Arrow indicating the way around the circle (possibly all road markings at a point). 3. Reservoir and water supply <ol style="list-style-type: none"> a. Need to know state of repair. b. Fire Hydrants/Housing reticulation on the same line. 4. General Sewage <ol style="list-style-type: none"> a. Primarily Steenbras St. 5. Key Tourist Areas; planned regular intervention <ol style="list-style-type: none"> a. Fisherman Walk. <ol style="list-style-type: none"> i. Structure/steps/vegetation. b. Blokke Beach. <ol style="list-style-type: none"> i. Structure/steps/vegetation. c. Millionaire’s Beach. <ol style="list-style-type: none"> i. Structure/steps/vegetation. d. Japse Baai. <ol style="list-style-type: none"> i. Structure/steps/vegetation. 	Community Services Infrastructure Services Planning & Economic Development	<p>Brenton Fire damage repairs, on infrastructure, will be completed in this financial year. The fire hydrants and housing connections are on the same line as per design and in accordance with the Human Settlement Guideline</p> <ol style="list-style-type: none"> 1. Brenton Hall: budget provision has been requested on the Draft 2022/2023 Capital Budget for Council approval. 5. Key Tourist Areas: planned regular intervention: continuous maintenance. <p>The Knysna Destination Management Plan will be reviewed during the 2022/23 financial year to include a implementation frameowk plan (that will include key tourist areas).</p>
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- e. Steps to the beach.
 - i. Structure/steps/vegetation.
- f. Ablution Blocks.
 - i. Picnic Area.
 - ii. Beach
- 6. Servicing
 - a. Cleaning bins.
 - b. Servicing the ablution areas/ the municipal hall.
- 7. Clearing; Safety/Fire mitigation
 - a. Vegetation from the verges.
 - b. Regular review and cut back/removal.

Some of these projects have already got underway and would be considered as business as usual and would be an ongoing operational matter month to month, which we understand would be catered for in the operational budget presented by the municipality. We are thankful for the manner in which the municipality has engaged with us to get some quick wins for our community. There are other projects which would be regarded as capital expenditure in nature and it is our understanding that these would be covered in the IDP plan. We regard the following projects as capital in nature:

1. Brenton Hall
2. Mountain Rose Road
3. Steps to the beach Structure

We note that the Brenton Hall has been addressed in the budget with an allocation of R2.2m in this next financial year. It is with disappointment that we note that the Mountain Rose Road has not seemed to be address even though this matter has been raised in

		<p>previous years not only with the Ward 5 Councilor but also through the IDP process. The structural change needed for the beach steps has been raised on previous occasions not possibly in a formal manner, this matter is of importance to the tourism aspects of the greater Knysna community but also poses a possible public liability claim in the event of somebody sustaining any kind of injury. The Brenton Ratepayers Association would like to engage the municipality further on the requirements of our community to address these important matters during this next financial year.</p>		
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13/05/2022	Nanna Joubert	<p>One of Pledge Nature Reserve's entrances is at the Western end of Fichat Street and pedestrian access is gained via Municipal stairs from our parking bays at Oyster Walk.</p> <p>We are concerned for the safety of the public that use these stairs as there is no hand railing.</p> <p>We hope that you will be able to address this issue as soon as possible.</p>	Infrastructure Services Community Services	Subject to budget availability. Assessment will be done for provision in the 2023/2024 budget.
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<p>12/05/2022</p>	<p>Ralph Stander Ward 6 Resident</p>	<p>The following need to be addressed by the municipality:</p> <ul style="list-style-type: none"> - Housing provision - Provision of services to all informal settlements - Establishment of multipurpose center in Ward 11 - Provision of jojo water tanks to all houses in Hornlee - Removal of illegally installed water meters - Opening of EOI to all - Scrapping of all municipal debt - Recovering of debt from all homeowners in affluent areas e.g. Pezula - Investigation into corrupt practices by municipal officials - CCTV cameras in Hornlee - Communities should be able to use all sporting facilities for free - Provision of 24/7 law enforcement patrols in the area - Pedestrian crossing over N2 - Erection of high mast light in Donkerhoek 	<p>Infrastructure Services Community Services Integrated Human Settlements</p>	<p>Our by-laws make provision for the installation of water meters, including pre-paid water meters. This is also one of Councils key projects to assist with revenue enhancement.</p> <p>Multi-Purpose Centre subject to Council approval and budget provision. CCTV cameras: provision to be made in the Draft 2023/24 Budget subject to council approval. Provision of Law Enforcement 24/7: Provision has been made on 2022/2023 budget dependant on approval by Council to appoint 14 additional Law Enforcement Officials on shift system. Sporting facilities: there are tariffs to these facilities. Council approved tariffs and waivering of tariffs.</p>
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