**ANNEXURE A**

KNYSNA
Municipality Munisipaliteit uMasipala
inclusive II innovative II inspired

# Written Comments Received on the Tabled 2022/2023 MTREF Budget

May 2022

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
| Column Reference | A | B | C | D | E | F |
| 1 | 20/03/2022 | Roger Boughton K17 Thesen Islands | RE: Prepared Electric Meter Policy<br>The installation of across the board “old style” manual versions pre-paid meters result in significant difficulty, cost inconvenience and security issues especially for absentee homeowners of which there are many both on Thesen Island and across Knysna.<br><br>Will Knysna Municipality Review and Reverse the prepaid electric meter policy in light of the availability of and on-going assessment of ‘smart meters’?<br><br>Will Knysna Municipality reverse the connection of my own pre-paid meter (at K17) and restore the 100% reliable service that has functioned over the past years pending the installation of a modern smart meter that can be operated remotely?<br><br>Will Knysna Municipality recognize the fact that Knysna has a relatively high content of second homes supporting its vital tourist industry and your policies should take account of this?<br><br>Will Knysna Municipality accelerate the evaluation and implementation of remote ‘smart meters’? | INFRASTRUCTURE SERVICES/ ELECTRICAL DEPARTMENT FINANCIAL SERVICES/INCOME DEPARTMENT | The Municipality will be investigating new smart meter technology and revising the policy to cater for the customers that would like to purchase remotely. | |
| 2 | 23/04/2022 | Keith Killops Sedgefield | RE: Rates and services availability tariffs, including penalties for underdeveloped property<br><br>Several years ago the Municipal Tariffs applied to undeveloped vacant land where services were available, was the basic monthly fee/tariff for each Municipal Service. The base tariff charge for Rates was also applied. To encourage owners of vacant land to develop their properties Services Availability and Rates ‘penalty’ tariffs were introduced by Knysna Municipality in more recent financial years.<br>In principle, this idea of adding a ‘penalty’ to encourage the development of vacant land, is a positive strategy and one that discourages property owner’s market speculation to merely buy and sell vacant land for the purposes of making a profit.<br>However, as with most actions, there are serious consequences related to this ‘penalty’ tariff concept.<br>The increasingly complex social issue related to the ongoing huge migration of mainly unemployed, poorly educated and unskilled South Africans and similar people from neighboring countries to the Garden Route areas, has given rise to large informal settlements, that are growing in volume. Most of these informal settlements are not managed or satisfactorily controlled by Local Government anywhere and the informal settlements within Greater Knysna are no exception to this complex and growing social problem<br><br>Not many of these informal settlements have the benefit of all basic municipal services, Potable Water, Sewerage, Electricity, Solid Waste Disposal. Consequently health risks arise for such informal settlement dwellers as well as residents who own and reside in houses in nearby neighborhoods which are formally controlled through the municipal regulations and bi-laws. And the cost of providing such basic services cannot be funded from those living in informal areas, because many informal dwellers struggle to find legitimate income from employment or even the money necessary to buy their next meal for themselves and their families.<br><br>Given the realities of the informal dwellers being located nearby developed, structured and formally planned neighborhoods within Greater Knysna, it is unsurprising that property owners of nearby vacant stands are reluctant to invest in development of their land.<br>There is definitely no incentive or positive market for folk who are prepared to live or operate a business that is closely located to any area with such potential health hazards or indeed near such areas which have imbedded criminality.<br><br>So consequently valid key questions arise, such as:<br>“Why should property owners of vacant stands nearby growing and uncontrolled informal settlements develop their properties at substantial financial, health and other risks? And for what reason should the Local Authority seek to penalise such property owners through increased Rates Services Availability Tariffs that include ‘penalties’ where the development and living risks are already considerably high and growing daily?”<br>It is understood that Knysna Municipality should seek and investigate all options to grow its revenue base, but clearly such opportunities must be fair and equitable for all parties.<br>For Knysna Municipality to penalise such property owners, through related increased Rates Services Availability Tariffs, for making wise decisions that limit and manage their | HOUSING SERVICES/ FINANCIAL SERVICES | for Council to consideration, regarding tariff increase on vacant land. | |
| 3 | 20/04/2022 | Class Louw | Is it possible to put these following things on budget 2022/23:<br>1. Electrification ward 6/11 formal area biliary heights (R1,5 million<br>2. Upgrading road ward6/11 biggie heights (R700 000<br>3. Is it not possible to pay 500 000 to sport forum as a grand aid then the sport clubs apply to them for subsidies funds. | INFRASTRUCTURE SERVICES ROADS; ELECTRICAL SERVICES AND COMMUNITY SERVICES SPORTS DEVELOPMENT | Sport Council (Forum): we will be guided by the Local Government: Municipal Finance Manaagement Act, Act 56 0f 2003, section 67 which deals with funds transferred to Orgaisations and Bodies outside Government. The Sport Council will be the entry point for all sport codes. R<br>1.5M Has been provided for electricty and R500k for the construction of the road | |
| 4 | 25/04/2022 | Terry Cockcroft | I have the following comments & criticisms for Knysna Municipality and the Council’s consideration.<br><br>When the current members of Council were seeking a backing for them to be elected, many of them made it quite clear that the excess Tariffs that the previous Council had proposed & had approved for the Financial Year 2021 – 22 would be reversed, if & when they were elected as New Councillors in November 2021.<br><br>I regret that this has not happened as the proposed new Tariffs clearly demonstrate in the Draft Budget.<br><br>The Executive Mayor stated publically that most Tariffs have only been increased by the official Inflation Rate of 4,8%.<br>However, it is apparently not been taken into account in many cases that for the proposed increases, this percent of 4,8% is on top of unacceptably high current Tariff.<br>In addition the current Council has apparently made no attempt to recognize that the Residents of Greater Knysna have been severely impacted by COVID-19 in that many of them have lost jobs or have consequently been required to work part time, or reduced hours, for lower wages. In other words, many of them are much worse off financially than they were previously.<br><br>In addition the actual Cost of Living (COL) for most people has gone up by a lot more that the official inflation rate.<br>In other words, the current Council has seemly made no attempt to manage the Annual Budget for Knysna, taking into account the circumstances in which many Ratepayers unavoidably find themselves, due to circumstances beyond their control.<br><br>Vacant Land – Private. An increase of 25, 8% is proposed for this financial year. Last year this Tariff was increased by 32.6% so with the proposed current increase on top, this means that the Tariff has increased by 66, 8% by the end of the 2022-23 Financial Year. While the concept of this increase appears to be to discourage Private Owners to sit on undeveloped land & thus potentially make a bigger profit when the land is sold. However, in the Sedgefield area, the Municipality has tacitly allowed “squatters” to erect informal dwellings on vacant Municipal land adjacent to privately owned vacant land and made little attempt to discourage these “squatters”. This is a considerable discouragement for the Owners to develop such vacant land & even is a discouragement to sell off the land to others.<br><br>Vacant Land – Business. One presumes that the motivation for this Tariff is similar to that for a Private Owner. However, it is felt that the increase of over 112% last year means that the combined increase over two years is well over 122% by the end of this financial year. This is clearly unacceptable!!!<br><br>Business - Historical Buildings. This Tariff was increased by nearly 18% last year. In effect this means that this increase takes the resulting Tariff to over 23% by the end of this financial year. This is also not acceptable!!! | FINANCIAL SERVICES | On the proposed final draft budget that is going to Council on the 31/05/2022 , the Vacant land and private open space tariffs has been amended:<br>1. Vacant Land Tariff - no increases - The tariff will remain the same as 2021/22 financial year.<br>2. Private Open Space Tariff - is decreased from R0.0167141 to be the same as residential tariff - R0.0083571 | |
| 5 | 26/04/2022 | Susan Campbell | Recommendations made for amendments on the following policies:<br>2022/2023 Property Rates Policy, Tariff Policy, Customer Care, Credit Cont, Debt Collectio, Indigent and Tampering Policy, SCM Policy, SRA Policy | FINANCIAL SERVICES | Meeting with CLLR Susan Campbell, Cllr Sharon Sabbag, Acting CFO, and Acting MM and Manager Revenue Services was held on the 26/05/2022 to discuss all the comments received from Cllr Campbell and policies were updated accordingly. | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| **Row Number** | **Date** | **Comment Received From** | **Stakeholder Comments** | **Responsible Directorate** | **Municipal Comments** | **Recommendations to Council** |
| 6 | 27/04/2022 | Niekie Lamprecht Chair BHOA Exec | Request to include funds for the maintenance of sections of roads that have developed potholes or are developing potholes in Belividere Estate:<br>- Road leading from Upper Duthie Drive to Knysna Belividere Office<br>- Intersection between Upper and Lower Duthie drive on the Eastern side of the property.<br>- Dickerson Close, Sharples Close, Sophia Gray Lane, Bern Close, Le Seur Lane | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | These roads will be considered when the budget is approved and the project planning starts. | |
| 7 | 02/05/2022 | The Greater Knysna Business Chamber (GKBC) Sedgefield Ratepayers and Residents Association (SR&RA) | The KM advertised to the public a draft budget with an across the board increase of 6.1%.<br>• After public participation the Council approved tariff increases substantially above the advertised rates: for example:<br>o Public Service/ Benefit 324.3% increase.<br>o Private open space 112.2% increase.<br>o Vacant land business 112.2% increase.<br>o Vacant land residential 32.6% increase.<br>• The GKBC and SRRA were shocked by this which led to much discussion and debate during the interactions that followed.<br>• Verbal examples were provided to us by the then Mayor who referred to certain Knysna properties that, in his opinion, were drastically under-valued and were therefore paying very low rates.<br>• We pointed out to the Mayor, CFO and MM that adjusting the tariffs was not the solution and that an upward adjustment of the values of those properties is the correct route to follow which would afford the owners of those properties an opportunity to challenge the adjustments if they wanted to do so.<br>• The Executive Mayor agreed that this was true and that valuations could be looked at in the future.<br>• We made it clear that the GKBC and the SRRA felt (and still do) that there was not substantive compliance with the legislative framework that applies to rates increases and expressed concern that the increasing of rates after completion of the public participation process was procedurally flawed and unfair to those owners affected by the upward increase in their rates without providing them with the opportunity to engage with the Knysna Municipality on those increases.<br>• In our correspondence of 21 Sept 2021, we even referred you to a legal precedent set by a challenge by Silver Lakes HOA on Kungwini Local Municipality. The outcome of that case should have made it clear to the Knysna Council that approval of these drastically increased tariffs was irregular and against Knysna's 'inclusive' mantra and that there is a real risk to the Knysna Municipality that litigation could follow which, if brought, will successfully challenge the flawed process it adopted.<br>Our view is that, if there was merit in the increases, then this should have been made public at the appropriate time and allowed for discussion and participation. The then Exec Mayor was unmoved by our appeals.<br>Due to the timing of the municipal elections of Nov 2021 and subsequent changes in Councillors we never managed to reverse the flawed process. There are current Councillors that were strongly opposed to the method/process followed at the time.<br>Our urgent request is that as Acting MM you review the process that was followed by KM and evaluate the legal precedent to which we have referred and then advise us of your intentions. Both our organisations have been approached by members affected by this decision and are expecting us to bring the matter to finality as soon as possible. We owe it to our members to ensure that some conclusion is reached so we can report to our members on the outcome of these discussions. | FINANCIAL SERVICES | KM is in the process of the new General Valuation Roll to be implemente on the 1 st of July 2023.<br><br>The Tariff Increases are for Council's consideration. | |
| 8 | 21/04/2022 | Lilith Seals Chairperson SR&RA | We kindly and formally request your sincere consideration of the following comments and queries that our Association's members have raised relating to the 2022-23 Draft Budget MTREF tabled on 30 March 2022 by the Executive Mayor of Knysna Municipality.<br><br>The associated formal Municipal statement released to the Public and Media suggests that most tariffs are planned to be increased by 4.8% p.a. for the new financial year commencing 1 July 2022. The exceptions to the latter include Rates for Private Vacant Land, Solid Waste/Refuse Services and Electricity Services.<br>However, a typical tariff increase of 4.8% pa does not imply that the total Monthly Municipal Costs for Rates and Services is the same or very similar percentage. In order to determine total costs to the consumers and ratepayers, consumption and services charges must be taken into account. The SR&RA together with some of its members analysed typical examples of monthly municipal accounts over a range of consumers including: DOMESTIC, PENSIONER, BUSINESS, INDIGENT, VACANT LAND, AGRICULTURAL PROPERTY and the related bottom-line account/invoice increases range between 7.5% - 13% p.a. Not only are these example monthly account increase percentages higher than the tariffs to be potentially increased by 4.8% p.a, these bottom-line costs are far greater than the national Headline CPI.<br>These example accounts are calculated using the currently available adjusted Municipal Property Valuations Roll. Our Association and members are grateful that the Municipality recently clarified and confirmed that the revised 5-Year Property Valuations Roll, due for completion during August 2022, will be utilised and effective for Rates calculations and billing purposes from 1 July 2023.<br><br>Further, some tariff increases when analysed over the 3-year period 1 July 2021 – 30 June 2023 will have increased as follows:<br>Vacant Land Business – Rates 122.4% Vacant Land Private – Rates 66.8%<br>Business Historical Buildings – Rates 23.5% Private Open Space – Rates 122.4%<br>Domestic & Business – Solid Waste Services 25% Electricity Consumption over 25%<br><br>Consequently, and understandably we, the SR&RA Executive Committee, as well as our members are extremely concerned with the potential Municipal increases (as reflected in the Draft Budget)<br>that may be applied by the Municipality and which come at time when all South Africans are experiencing unprecedented ongoing financial and economic stress.<br>Therefore, it is understandable that our Association cannot accept the Draft Budget Tariffs for the coming financial year as these are currently tabled by the Municipality. The annual increases have to be much closer to if not below CPI.<br><br>Other Concerns and Queries<br>Whilst the Municipality's focus on Revenue Growth is both understandable and a wise action, particularly given the Municipality's liquidity circumstance, the SR&RA does not find similar emphasis given to Cost Management in the Draft Budget.<br>For example, given that there is no major Provincial Government Capital Funding for Housing (the exception being Services of R1 552 445 for 30 Hornlee Erven) in the Draft | FINANCIAL SERVICES | On the proposed final draft budget that is going to Council on the 31/05/2022 , the Vacant land and private open space tariffs has been amended:<br>1. Vacant Land Tariff - no increases - The tariff will remain the same as 2021/22 financial year.<br>2. Private Open Space Tariff - is decreased from R0.0167141 to be the same as residential tariff - R0.0083571<br>3. Historical Building Tariff will increase by 4.8% plus 20% rebate<br>4. Electricity Tariffs are regulated by Nersa. | |
| 9 | 05/05/2022 | Malcolm Soddart | I'm not sure if the statement made by the person I spoke to at the municipality is correct that "only owners can provide permission for a retired tenant to enjoy a discount on the first 50 units."<br>If this is correct it is an unfair and unreasonable policy which needs to change. If the statement is false, then the staff member should be disciplined for making a false statement to the public as it brings the reputation of the municipality into disrepute. I have a colleague who applied for the same retiree benefit a year ago but he too was met with so much resistance that he eventually gave up.<br><br>This is not the way for municipal staff to endear themselves to the public.<br><br>If the staff member was correct in her statement, I will not pursue the matter further except to have the policy changed. If the statement is untrue, I will reveal the name of the staff member to you for further investigation.<br><br>I hope that you will be able to confirm if I, and all other retirees, qualify for the discounted electricity units, or not. My meter number is 0134 8183 367.<br><br>Thank you for your budget presentation this evening. Many folk wish there had been more time to raise questions but regrettably, due to queries raised on other matters, there simply wasn't enough time. | FINANCIAL SERVICES | The Rebates are Only applicable to households in the income groups below:<br>(i) Group A: R 4,201- R 5,200 =80%;<br>(ii) Group B: R 5,201- R 6,200 =60%;<br>(iii) Group C: R 6,201- R 7,200 =40%;<br>(iv) Group D: R 7,201- R 8,200 =20%.<br>Any qualifying person can apply on the prescribed form and submit supporting documents.<br>the Policy also states the folowing;<br><br>"Owners may only qualify for one property/household. Should the indigent household's owner/s of a property do have another property registered in his/her name/s; the owner will not qualify for indigent subsidy on the property not occupied by the owner"<br><br>The above is the reason why a owner's conset is requested. | |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| 10 | 05/05/2022 | Malcolm Soddart | Time for a Paradigm Shift:<br>Basic research will validate there are many challenges for residents in the greater Knysna magisterial district to obtain acceptable levels of service from the various departments within the Knysna municipality. Occasionally, however, someone provides great service.<br>Frustration runs high with attitudes of indifference and poor productivity exhibited by many municipal staff.<br>An example:<br>Retirees qualify for a monthly subsidy towards the first 50 units of electricity that they purchase.<br>To obtain said subsidy, retires must complete a municipal form along with a copy of their ID certified by a Commissioner of Oaths and submit them to a local municipal office.<br>They are advised that they may follow up progress after a month.<br>The reality is, that after a month, another trip to your local municipal office will reveal that the computer system provided no status update of the application. Instead, you may be provided with a contact name to call. When you call the number, it will make 3 rings and revert to a voice mail and at the appropriate moment of leaving a message, the system will advise it cannot take another recording as the mail box is full.<br>You then revert to a Google search to find the correct departmental which might assist you. After numerous attempts your call may get answered and then redirected to another person. This person advises that he/she has to find your form and it has to be processed then sent to another department for verification. If you convince them to look at their computer system (which seems to run exceedingly slow) they may find your meter number and advise that you do not even qualify for the subsidy because the meter is in the name of the owner from whom you are renting the property. (How much time, fuel and effort has been wasted so far!!)<br>The fact that you qualify as a retiree and are the one who pays for the electricity, (the property owner cannot be contacted as they are working overseas) makes absolutely no difference to the municipal official. Said official will neither confirm nor deny if their decision is based on municipal rules or policy or if they are personally making a unilateral decision. The public is expected to accept the ruling whether fair or not. A process that has taken weeks could be done in a matter of minutes.<br>This is but one example of a municipality that needs to effect change at many different levels. Unbiased external expertise and experience is a resource that can provide input to improve the status quo. Effective systems may reduce department size, however, staff could be redeployed in new ventures that form part of the vision and future of municipal expansion objectives e.g. public works, housing, parks, maintenance etc.<br>Service is a prerequisite of each and every job.<br>Please consider a new Vision & Values program to influence and educate employees. A program to instil a paradigm that staff are hired to happily serve the public. It is the public which enables the creation of jobs and pays for salaries.<br>But, what will you DO with this information? | INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES | The Rebates are Only applicable to households in the income groups below:<br>(i) Group A: R 4,201- R 5,200 =80%;<br>(ii) Group B: R 5,201- R 6,200 =60%;<br>(iii) Group C: R 6,201- R 7,200 =40%;<br>(iv) Group D: R 7,201- R 8,200 =20%.<br>Any qualifying person can apply on the prescribed form and submit supporting documents.<br>the Policy also states the folowing;<br><br>"Owners may only qualify for one property/household. Should the indigent household's owner/s of a property do have another property registered in his/her name/s; the owner will not qualify for indigent subsidy on the property not occupied by the owner"<br><br>The above is the reason why a owner's conset is requested. | |
| 11 | 05/05/2022 | Mark Sasman<br>Richard Thorpe | There is current talk of the need to reduce this presented budget by 20%. If this is anywhere near the case what is the point of comments on this issued budget given that there is likely to be reductions of up to 20%! In which departments / votes / projects / wards etc ??.<br>How are traffic fines "income" when most are not collected / realised as such and yet there is motivation for more staff ???!!!<br>How does KM justify increased service delivery options for water, waste, sewage etc when the existing services are inadequate and overextended! In terms of planning and environmental sustainability legislation and policy this may well be an issue.<br>With the current financial crisis surely the recommendations and issues identified in the AG and Audit committee report must feature as priority objectives and targets in the IDP measurables and policy framework – This is absent! IDP therefore not fit for purpose.<br>Irregular, Fruitless and Wasteful and Unauthorised Expenditure! "Included in the UIFW expenditure amount of R77.6 million is irregular expenditure of a technical nature to the amount of R61.1 million with regards to piggy-back awards and AC compositions which this municipality is still of the opinion that the National Treasury is interpreting their own Regulations incorrectly"<br>I find this statement absolutely extraordinary as it is saying that the NT and AG are wrong and that KM interpretation is right even after the damning AG report – Who sanctioned this statement in KM for this issue of the IDP?<br>Given the AG report why has KM NOT clearly articulated what they will do to address the existing issues and a way forward to meet audit requirements and long outstanding investigations???<br>Without this the budget is more then suspect and is more than likely going to get AG and audit negative qualifications. This is clearly evident in the AG and Audit Committee Report 2020/2021 "2.1.1 - The AG warns, however, in the Management Report that the Municipality is at risk of various other non-material findings on non-compliance being evaluated in future years by the AG as material.".<br>This is clearly not in the interest of tax paying residents and responsible accountable governance/ management. | INFRASTRUCTURE SERVICES/ COMMUNITY SERVICES/ FINANCIAL SERVICES | Anthony Bans to comment on Traffic Fines: service provider has a collection bus that's placed in town during the week to increase the collection rates services providers also appointed additional law enfor official to collect outstanding traffic fines nation wide. - The Municipality will has a mandate to delivery basic services and will have to fund repairs and maintenance as part of its revenue enhancement. - FINANCE TO RESPOND ON THIS MATTER | |
| 12 | 08/05/2022 | Colleen Harding<br>Explore Knysna | We address you as the Knysna Accommodation & Activities Association - previously the Knysna Accommodation Association (KAA) - representing 77 hospitality ventures in the Greater Knysna Area, the majority of our members falling within the class of 1-8 rooms.<br><br>We have considered the draft budget and respond as follows:<br><br>RATES<br><br>No objection is raised to the increase of 4.8 on the current rates with the 40% rebate.<br><br>We have, as an Association, raised the issue of informal hospitality venues, i.e. Airbnb establishments, with various Municipal officials on a number of occasions over a number of years.<br><br>As the Municipality is undoubtedly aware, the hospitality/tourism sector has been extremely hard hit by the Pandemic and is struggling to keep "head above water". The informal sector, i.e. Airbnb, is able to undercut the formal sector simply and purely by "operating under the radar" as their overheads are considerably lower than those of the formal sector - for example the majority of the informal sector pay residential rates and not the increase 1-8 rooms rate.<br><br>Should these entities be properly rated then the Municipality not only will have " levelled the playing field" but will have increased its revenue considerably. We fail to understand why little if nothing has been done to harvest this potentially lucrative income stream.<br><br>The above ignores the basic town planning requirements of (again for example) having sufficient parking for potential guests at the informal venue. Our understanding is that at least 1 parking bay should be available per room. We are aware of a number of informal venues which, in no way, satisfy this requirement. Again should the net of hospitality venues be widened it will become much easier to enforce town planning requirements.<br><br>ELECTRICITY<br><br>Although not part of the draft budget as such, we would implore the Municipality to assist our members in attempting to save their businesses.<br><br>Electricity charges presently form one of the most expensive overheads in the hospitality sector. By way of actual example, one of our members compared April 2021 to April 2022. In April 2021 a R 5000.00 electricity purchase resulted in 1915 KwH. In April 2022 the same amount of R 5000.00 purchased 1685 KwH | INFRASTRUCTURE SERVICES/ PLANNING AND DEVELOPMENT/ FINANCIAL SERVICES/ COMMUNITY SERVICES | Randall to comment on Waste Management: we are in the process to work towards a solution for waste to energy. We are encouraging residents to part-take in the recycle process to reduce household waste to landfill site The Tourism Destination Marketing Plan will be reviewed during the 2022/23 Financial Year to address the impact of Covid 19 on the tourism industryand update it. The issue of regulating Air B&B's is currently being investigated. | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| **Row Number** | **Date** | **Comment Received From** | **Stakeholder Comments** | **Responsible Directorate** | **Municipal Comments** | **Recommendations to Council** |
| 13 | 07/05/2022 | Paolo De Grandis | 1. The practice of automatically linking the increase in electricity charges to Eskom tariff increases is incorrect and deceptive<br>Using 2020/2021 revised adjusted budget figures (because we don't know what increases NERSA will approve), the municipality is already collecting R69 million more for electricity than it is paying for it:<br>Income 328,352,890<br>Service Charges: Electricity Revenue 328,352,890<br>Less costs<br>259,459,201<br>Eskom Bulk Purchases 231,873,452<br>Eskom Charges Direct 4,349,758<br>Electricity Infrastructure 11,398,991<br>Eskom payment for FBE 494,000<br>Prepaid Management Fees 11,343,000<br><br>Surplus 68,893,689<br><br>That's a big number. By way of comparison, the total base salaries budget was only R144 million, so almost half of the municipality's base salary cost could be covered by the electricity "surplus".<br>The municipality is not building power stations, so that surplus doesn't need to increase at NERSA rate. Presumably, only the Eskom Bulk Purchases charge and the Eskom Charges Direct would increase by the NERSA rate (or R236,223,210), leaving a balance of R92,129,680 of that shouldn't be increasing faster than the CPI.<br>Therefore, if the current projected NERSA increase of 9.61% is correct, electricity service charges for Knysna residents should only increase by 8.26%.<br>2020/2021 budget Increase What the 2021/2022 budget should be<br>Eskom costs 236,223,210 9.61% 258,924,260<br>Balance 92,129,680 4.80% 96,551,905<br>Total 355,476,165<br>vs. prior year income 328,352,890<br>8.26% increase<br><br>If NERSA increases Eskom's rates by 14.59% (like they did last year), then electricity service charges should only increase by 11.84%.<br>2020/2021 budget Increase What the 2021/2022 budget should be | INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES | On the proposed final draft budget that is going to Council on the 31/05/2022 , the Vacant land and private open space tariffs has been amended:<br>1. Vacant Land Tariff - no increases - The tariff will remain the same as 2021/22 financial year.<br>2. Electrcity Tariffs are regulated by Nersa.<br>3.Council is planning to do study on cost of supply on all services, to address the tariff structure. | |
| 14 | 09/05/2022 | Malcolm Soddart | 'Without vision, the people perish' – this statement borrowed from the Old Testament holds a key to turning concepts into reality. Objectives usually start as ideas and, provided they are realistic, feasible and planned for, they can be achieved - especially if like-minded people work together to make them happen.<br>The desalination plants that used to supply millions of litres of clean, drinkable water to the Knysna municipality have, to a large extent, become derelict. Water is a key element for agriculture, commerce and industry and even life itself. Surely, as populations grow, how can industry, sewage systems, housing and food production cope without sufficient water?<br>We must accept that if water is key for the sustainability and development of the human race, it must be given a high priority. It is a far too important resource to be continually ignored and kicked down the road for some unplanned future date.<br>Accordingly, The IDP budget should include an investigation into the feasibility and cost for the restoration of an asset that should be serving communities now, and in the future. Should this not be addressed, the next round of climatic consequences from the drought effects of El Niño on all the residents and businesses within the greater Knysna area, could be dire. We need to avoid the knife edge situation that Gqeberha finds itself in now:<br>"Nelson Mandela Bay is potentially facing a humanitarian crisis where a serious water shortage and accompanying collapse of the sanitation system may lock down more than a third of the metro from the supply of critical water and sanitation services.<br>"Parts of the city only have 42 days of water left and even more alarming, consumption across the metro has not reduced from 280 ML to 230 ML per day to delay and potentially prevent this situation from happening. When the overall dam levels reach around 10%, more than a third of the metro is likely to have no water and along with this there is the high possibility that the sewerage system will collapse," said Denise van Huyssteen, CEO of the Nelson Mandela Bay Business Chamber.<br>She further emphasised that this will affect hospitals, businesses, restaurants and residents in the affected areas. "Many will not be able to use their toilets at home and/or at work due to a water and sanitation lockdown. This is an emergency and to prevent this disaster from happening, we must radically reduce our water consumption levels now. If we don't save water, we will have a health crisis on our hands." – 30 April 2022 https://www.news24.com/news24/southafrica/local/pe-express/humanitarian-crisis-potentially-looming-as-metro-faces-severe-water-shortages-20220430<br><br>Restoration of the Knysna plants will take time and money, however, investigation and planning need to begin without further delay so that research findings can be presented, and informed budget planning decisions can be made by the Council before the end of 2022.<br>Research of current costs, actual and future needs, scenario planning, alternative finance options and other vital information should be undertaken outside of Council by apolitical business professionals. | INFRASTRUCTURE SERVICES/ WATER DEPARTMENT | The Municipality is aware of the desaliination plants and is investigating the best and most efficient method of supplying water to Knysna. The municipality does currently have a maintenance contract in plane for the desalination plant. | |
| 15 | 09/05/2022 | Linda Ruiters | I am a resident of Brakenhill, which is part of ward 9, as a resident for 50 years I never saw anything happening in the area where Knysna Municipality has assisted. We are aware that area is privately owned by PG Bison, but as a ward committee member, until now, nothing has been done. We need the municipality to look into the needs of our people. I know that they can't do much here, but I as you to please start looking at alternatives in order to assist, our needs are as follows:<br>- Overgrown living spaces<br>- Inadquate Roads<br>- Retaining walls<br>- Play park<br>- Regular police patrols<br>- We still make use of pit toilets<br>- Community gym facility<br>- Temporary clinic facility<br>- Support with activities for the youth<br>- Job creation<br>- Programs for the elderly<br>- Establishment of a safe house<br>- Assistance to small businesses that are trading on the side of the road | INFRASTRUCTURE SERVICES/ PLANNING AND DEVELOPMENT/ FINANCIAL SERVICES/ COMMUNITY SERVICES | Brackenhill is part of Ward 4 and the Youth develpoment and Social Development section includes Activities for the Youth and the elderly within their programs.<br>Play park & Community Gym: No Provision has been made in the 2022/23 financial year for the erecting of new Play Parks and Community Gyms. The Knysna MSDF clasified Brackenhill as a rural hamlet / bosdorpie and states the following: Services provided to rural settlements and hamlets should improve standards of living and promote social and economic inclusion in a sustainable and affordable manner. Expansion beyond meeting the needs of existing residents of these settlements is not supported.<br>Whether the upgrading of the Swaneberg, Brackenhill, Middlerf and Springveld settlements is integrated into the human settlements delivery programme for the Municipality, with these settlements absorbing additional populations, must consider the following:<br> The capital and operating costs of infrastructure and social services provision and the affordability of this to the Municipality over the long term<br> The costs of public transport provision to ensure the population has frequent and affordable access to the economic opportunities in Knysna town and is not caught in a spatial poverty trap<br> The set back and growth management of the settlements to avoid the loss of landscape and undermining the economic value and further potential of the Garden Route tourism corridor along the N2. -<br>The Municipality cannot build any infrastructure on this site as the land does not belong to the muncipality. | Play Park & Community Gyms: That Council makes provision for funding during the 2023/2024 financial year for the installation of a Play Park. |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| 16 | 09/05/2022 | Wendy Dewberry Noetzie Conservancy Ward 9 Representative | 1. It is with amazement that I read that the sedan vehicle fleet between 30 and 40 in number, not including heavy machinery, will be replaced at an approximate cost of R300 000 per unit. It is with amazement that I read that there will be office furniture upgrades including aircons. Some of these items are on borrowings which escalate the price. When people are struggling to obtain essential services and proper service delivery, I am not convinced that this allocation of the budget is either necessary or ethical.<br>2. The IDP budget seems to be weighed down by "leaks" in the system when it comes to deployment of services. We all seem to just accept the reality that one department does not speak to the other, which results in inefficiency. This is becoming more unacceptable as the economy begins to change regime. Water loss, maintenance that is performed unitarily without considering the efficacy of either long term solutions or systemic solutions, outsourcing tasks that should be performed inhouse, not ensuring compliance from service providers which then require additional budget are some aspects of untidy fiscal discipline. If our municipality has to the ability and practice of borrowing money, it should be most diligent to operate the loans in the frame for which they were provided for<br>OBJECTIVES OF BORROWING POLICY The objectives of the policy are to: 3.1 Enable the municipality to exercise their obligation to ensure sufficient cash resources to implement their capital programme in the most cost-effective manner. 3.2 Ensure compliance with the relevant legal and statutory requirements relating to municipal borrowing. 3.3 Manage interest rate and credit risk exposure. 3.4 Maintain debt with specified limits and ensure adequate provision for the repayment of debt. 3.5 To maintain financial sustainability.<br>3. We require a more diligent budget which is linked to the IDP and that it relates to the representations that ward committee members submit.<br>4. The IDP should also relate to an equitable and inclusive economy which will build resilience in the long term. We have read the texts which point to the importance of this for future sustainability. Providing space for informal markets, opportunities for local skills to expand and including communities in food sustainability will be important in the future. If we fail to provide spaces for all people to develop in a mixed economy, we will have crime growth, increased joblessness, increased social displacement and homelessness. It is the duty of the municipality to provide the opportunity for mixed economy entrepreneurs.<br>5. The proposed Development of Heidevallei<br>This land parcel has the potential to put Knysna on the map regarding proper equitable mixed development frameworks that support the redevelopment programs that the government outlines in the NDP. Let us not forget that this parcel of land was twice expropriated – the first time by Apartheid regulations and the second time in the primary stages of Bypass arrangements. It would be fitting that this fact holds the ethical centre for any proposed development which then should be to amend the institutional weaknesses in education, the development of entrepreneurial skills, the development of trade and industry, the opportunities for food security, the retaining of natural open spaces and mixed economy residential plans. The idea of "no free lunch" provides opportunities for partnership, upskilling and vested interest for potential homeowners. There are many examples in the world where these mixed economy mixed social projects are successful and even thrive.<br>6. Excessive salary increases for municipal officials is unacceptable. Especially as the cost of borrowing will begin to increase very soon. Upgrading air conditioners should be very last thing that is attended to.<br>7. The practice of outsourcing skills and service providers to perform the duties of staff would be wasteful and respective municipal office bearers must exercise their abilities for which they were hired. | HOUSING SERVICES | Awaiting funding for the implementation of the project from the Provincial Housing Department. | |
| 17 | 09/05/2022 | Pierre Gouws Greater Knysna Business Chamber | 1. LARGE RATE TARIFF INCREASES – 2021 – 22 BUDGET. Not taken into consideration in the 2022/2023 Budget.<br>During the period June to August 2021 some members of the SR&RA (Sedgefield Ratepayers & Residents Association) and GKBC (Greater Knysna Business Chamber) Executive Committees attended meetings with the then incumbent Executive Mayor (Elrick van Aswegen), Acting Municipal Manager (Dawie Adonis) and Acting Chief Financial Officer (Jacques Carstens) to formally raise and discuss concerns regarding the huge increases in some property Rates tariffs effective from 1 July 2021. Particular discussion focused on how and why these specific tariffs were adjusted after the window closed (April 2021) for formal public comment and enquiries.<br>The Executive Mayor and his Officials noted our concerns and at the final meeting on this matter (during August 2021), remarked that, to make amendments to the tariffs in question, would be very difficult to achieve because the final 2021 – 22 Budget had by that time been formally approved and was operational.<br>However, both our current Executive Mayor (Levael Davis) and the current Councillor for the Finance portfolio (Sharon Sabbagh) indicated that those specific tariffs that were subject to abnormally large increments would be reviewed for correction in the 2022 – 23 Financial Year Budget (ie in the currently tabled Draft 2022 – 23 Budget). On inspection of these specific tariffs in the current Draft Budget, I must unfortunately advise that none have been adjusted or corrected. The tariffs in question are highlighted in yellow in the attached spreadsheet and some of these tariffs in question are listed below with remarks for your consideration. (See attached summary of workings).<br><br>1.1 Vacant Land – Domestic Assessment Rates<br>From July 2021 this tariff increased by 32.6% pa, and the July 2022 Draft Budget reflecting an Increase of 25.8% pa calculated on the July 2021 tariff figure. This is an effective increase of 66.8% over the 3-year period July 2020 – June 2023.<br>1.2 Vacant Land – Business Assessment Rates<br>From July 2021 this tariff was increased by 112.2% pa, and the July 2022 Draft Budget Increase is 4.8% pa calculated on the July 2021 tariff figure. This is an increase of 122.4% for the 3 year period July 2020 – June 2023. 1.3 Business - Historical Buildings<br>From July 2021 this tariff was increased by 17.9% pa, and the July 2022 tabled Draft Budget Increase is 4.8% pa calculated on the July 2021 tariff figure. This represents an increase of 23.5% for the 3 year period July 2020 – June 2023.<br>1.4 Private – Open Space<br>From July 2021 this tariff was increased by 112.2% pa and the July 2022 Draft Budget Increase is 4.8% pa calculated on the July 2021 tariff figure. This is an increase of 122.4% for the 3 year period July 2020 – June 2023.<br>1.5 Agricultural Property – Not Farmed<br>From July 2021 this tariff was increased by 324.3% pa, and the July 2022 Draft Budget Increase of 4.8% pa calculated on the July 2021 tariff figure. This is a huge increase of 344.7% for the 3 year period July 2020 – June 2023.<br>So, in summary, on face value a 4.8% year on year increase for this year seems fair. But the issues from last year have not been addressed satisfactorily.<br>2. OTHER 2022 – 23 TARIFF INCREASES – OF CONCERN<br>2.1 Solid Waste/Refuse Service | FINANCIAL SERVICES | for Council to consideration, regarding tariff increase on vacant land. | |
| 18 | 09/05/2022 | James McDaid | rates<br>cant be that some properties receive very little services from Knysna municipality but pay the same rates as properties that receive all the services from KM?<br>must be a separate rates category for properties that don't receive any electricity nor water nor sewage from the KM<br>if KM spends 80% or similar of budget on Electricity, water and sanitation (its core function) and a property doesn't receive any electricity, water or sanitation from the KM- then rates should be 20% or similar of current rates amount<br>the property value threshold needs to be increased substantially for the rates rebate- property owners purchased their properties 20 years ago when they retired- now pensions haven't kept up with the rates and services increases- KM taxing property owners out of their properties<br>rates tariffs should be only based on the erf- how can valuations of improvements be a justifiable basis? Money spent on improvements has already been taxed by SARS.<br>e.g. how does building a large garage for R1m -which has almost zero impact on Municipal services justify an increase in rates?<br><br>Electricity<br>Eskom/ NERSA tariff increase is for the cost of KM buying the electricity from Eskom<br>not for administration and maintenance increases which should be around 4.8%<br>if Electricity is bought from Eskom for R1/ unit- then that cost is now R1.095/ unit<br>cant put the 9.5% increase through on the selling price(i.e on the margin the KM puts on the cost of buying electricity) or non unit based pricing<br>availability charge on an empty plot shoudn't be more than the availability charge of an occupied plot?<br>on an vacant erf there is less infrastructure to maintain<br>tariff must be based on actual costs incurred<br>why is there no near to 100% subsidy on the feed-in meters and related tariffs- encouraging households to invest so that the KM can receive subsidized electricity supply<br>no transparency of the prices that KM buys electricity from Eskom<br><br>water<br>where is the subsidy for rainwater tanks?<br>could be a stepped subsidy so that every property eventually installs a rainwater tank and low income households receive a larger subsidy<br>if every household had a rainwater tank this would have a massive impact on the water supply costs and water availability<br>how can the delivery cost of water be so high when the truck and salaries are already budgeted and paid for- can only be the diesel cost?<br>refuse<br>inflation increase is 4.8% | FINANCIAL SERVICES | Section 229 of the Constitution empowers municipalities, where authorised by national legislation, to impose taxes, levies and duties appropriate to local government (other than income tax, VAT, general sales tax or customs duty).<br>1. Property rates are billed according to the property valuation as determined by the municipal valuer, if the customer is not satisfied with their valuation they can lodge an obejection to the municiplaity.<br>2. Vacant Land Tariff - no increases - The tariff will remain the same as 2021/22 financial year.<br>3. Rebates are granted to qualifying pensioners, customers are encouraged to apply.<br>4.Electricity Tariffs are regulated by Nersa.<br><br>Technical department to comment on the feed-in meters related issue | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
| 19 | 09/05/2022 | Terry Cockcroft | Additonal Comments on the Proposed Budget for 2022 - 23<br>In one of the many schedules that make up the Knysna Municipality Budget for 2022 – 23, it is stated that there have been certain funds spent during the previous Financial Year on the Desalination Plant. There has also been an amount allowed in the current Budget for monies to again be spent on a Desalination Plant.<br>In both cases I query why the location of the Desal Plant has not been identified, since there are Desal Plants in both Knysna & Sedgefield.<br>I am not familiar with the performance of the Knysna Desal Plant but in the case of the Desal Plant in Sedgefield, this plant has not produced ANY WATER for more than 7 years. If either of these amounts relate to the Sedgefield Desal Plant, I query why any funds have been, or are to be, spent on that desal plant????<br>I have been a Sedgefield resident and Ratepayer for nearly 20 years and was a Member of the SR&RA Exco for many years too. It would be appreciated if my concerns and comments are seriously taken into account by Knysna Municipality & the current Council. | INFRASTRUCTURE SERVICES/ WATER DEPARTMENT | The funds are allocated for the maintenance of the Knysna desalination plant to keep the plant in perservation mode. The Sedgefield plant is currently being accessed to determine if it should be refurbished. | |
| 20 | 09/05/2022 | Tony Rischbieter | The Brenton Ratepayers Association held a meeting with The Mayor and The Director of Technical &Infrastructure on 17th February 2022 and a subsequent meeting with The Director of planning & Economic Development on 18th March, at these meetings we expressed our willingness to work together with the municipality on 7 key projects that The Brenton on Sea community has identified . These projects are listed below:<br>**1. Brenton Hall**<br>a. key strategic asset.<br>b. Used as evacuation point for many communities.<br>c. Source of revenue.<br>**2. Mountain Rose Road**<br>a. Serious state of disrepair.<br>b. Requires more than a patch up.<br>c. Arrow indicating the way around the circle (possibly all road markings at a point).<br>**3. Reservoir and water supply**<br>a. Need to know state of repair.<br>b. Fire Hydrants/Housing reticulation on the same line.<br>**4. General Sewage**<br>a. Primarily Steenbras St.<br>**5. Key Tourist Areas; planned regular intervention**<br>a. Fisherman Walk.<br>i. Structure/steps/vegetation.<br>b. Blokke Beach.<br>i. Structure/steps/vegetation.<br>c. Millionaire's Beach.<br>i. Structure/steps/vegetation.<br>d. Japse Baai.<br>i. Structure/steps/vegetation.<br>e. Steps to the beach.<br>i. Structure/steps/vegetation.<br>f. Ablution Blocks.<br>i. Picnic Area. | INFRASTRUCTURE SERVICES/ COMMUNITY SERVICES/ HOUSING SERVICES | COMMUNITY SERVICES: 5. Planned regular intervention: continuous maintenance.<br>- Roads will be considered during the planning phase on the new year - No provision is made for seperate water lines for fire fighting - Repairs are currently being undertaken on the reservoir. - A team will investigate sewage system in Steenbras Str. | |
| 21 | 09/05/2022 | Clifford Elion [mailto:cliffprop@gmail.com] | Comments with due respect to all individuals involved but, this budget is doing too little for too many.<br><br>Firstly I have to object, in the strongest terms, to the draft budget not having redressed the shocking non-participative increases from last year.<br><br>The convenience of KM having chosen CPI as the general increase clearly shows that very little effort was put into finding savings through zero based budgeting.<br><br>The 25% increase on vacant private land is insensitive, especially in current times.<br>a) The concept of trying to 'force' owners to build on vacant land by penalising them seems desperate.<br>b) How widespread is this problem and what would the actual increase be on income?<br>c) If this is a real problem in Knysna then surely it should be phased in year on year and a grace period of vacant ownership should also be allowed.<br><br>My view on the general budget is that it is trying to play safe using CPI as cover. This on the basis of 'who can complain with an increase of CPI?'<br><br>It is probably more correct to say that our IDP is offering precious little to residents and therefore the budget is simply an inflationary increase on last year's budget.<br><br>We are going through trying times and our KM leadership need to be brave and take the opportunity to recommend and make changes to operations to obtain much better efficiency.<br><br>Residents are in desperate need for our senior officials to step up and be the change we need.<br><br>KM compares poorly to munics like Mossel Bay. We are simply not competitive, why?<br><br>With nothing substantial on offer regards capex I honestly believe that KM can operate on zero increase and the real cost increases can be absorbed by cutting wasteful expenditure and increasing efficiency.<br><br>Be brave, cut costs and rather plan ahead for the next year. This would be a more reflective approach based on the current economy in greater Knysna. | FINANCIAL SERVICES | On the proposed final draft budget that is going to Council on the 31/05/2022 , the Vacant land tariffs has been amended:<br>1. Vacant Land Tariff - no increases - The tariff will remain the same as 2021/22 financial year. | |
| 22 | 10/05/2022 | Peter Bester Ward 10 Ward Councillor | Please add my objections/concerns on for the budget, as the Ward 10 councillor.<br><br>1. Sewerage spills. I note the lack of attention/resources for dealing with the spills of raw sewerage along the following lines; Roosbolton down to Salt river (note especially the lack of funds to attend to the Salt river pump station overflowing in to business properties), Milkwood Drive line and the line from Concordia down and through the Garden refuse site. This pollutes the estuary and residents are having to live with constant sewerage smells in their houses. Please add adequate resources to deal with this.<br>2. Old Place pipe bursts. I note the lack of funds to replace the pipes in the 22/23 budget. Please break the funds over 2 or 3 years to replace the pipes in a phased approach, starting with the section that bursts the most frequently.<br>3. Resurfacing of upper central roads. I note the lack of budget to repair the shocking condition of Upper central's roads after the fibre and water contractors worked in the area. Their reinstatement is of very poor quality and this has left us with very bad road conditions. Actual the sidewalks is just as bad. Please adjust the budget to accommodate the resurfacing of these roads.<br>4. Alien vegetation combating. I note the lack of budget to deal with the overgrown plots in ward 10. This is fire fuel and needs to be cleared immediately. Please adjust the budget to accommodate the clearing of both municipal and private land. Clearing cost on private land must be recouped by charging the property owner on his rates and taxes. | INFRASTRUCTURE SERVICES/ COMMUNITY SERVICES/ FINANCIAL SERVICES | Alien Vegetation Combating: Limited funding available to eradicate alien invasive vegetation.<br>- The innfrastructure service department agrees with the proposed projects however the current budget does not allow for the implementation. | Alien Vegetation Combating: Council to increase funding for Alien Invasive Eradication. |
| 23 | 09/05/2022 | Aubrey Tsengwa | Request for budget provision for the electrification of informal areas, wheelchair ramps and retaining walls in ward 8 | INFRASTRUCTURE SERVICES/ ELECTRICAL DEPARTMENT | Provision has been made both from internal and INEP funds for the provision of electricity in informal areas. | |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| 24 | 07/05/2022 | Clifford Elion [mailto:cliffprop@gmail.com] | As discussed yesterday I am following up with an email.<br><br>Cannot remember the exact words of the Mayor yesterday but his intent was that aCFO should look into the process that was followed that resulted in certain tariffs being raised after the public participation process had been completed in last years budget process, and then to advise him.<br><br>The input from SRRA and GKBC was indeed input on time and the several letters and 'minutes' of the virtual meeting is available should you need to access same.<br><br>What is of importance is the legal precedent that was offered to council (Kungwini vs Silverlakes) clearly showed that the non participative process followed by Knysna Council was flawed.<br><br>GKBC really worked at protecting the relationship we have built with KM by managing a tense situation with our members. The effect of this was a successful effort to pacify our agrieved members and for them to not go the legal route.<br><br>This was achieved purely through assurances that each of these tariffs would be reviewed in the current budget cycle.<br><br>This has not happened!<br><br>In fact the current proposal includes an additional 25% penalty on top of one of the tariffs that was raised 31.8% last year.<br><br>My humble suggestion is for you to consider the bold statement it would make if this new council reversed the punitive tariffs from last year in an effort for honesty and transparency. You know full well that the amount raised by these tariffs was minuscule in comparison to the total budget. As an exercise please would you calculate the value? I recall it to be around R6M.<br><br>Lastly, revenue enhancement lies in the correct valuations of our properties not in extorting from small groups. | FINANCIAL SERVICES / CFO | The Municipality has provided an undertaking to review the tariff increases under dispute. Engagements with the relevant parties will take place in June 2022, with a view to resolving the issues.<br><br>No increases have been applied on vacant residential land in the 2022/2023 budget year.<br><br>The new valuation roll will commence on 01 July 2022 with an implementation date of 01 July 2023. The valuation roll, with the correct class of use/category, will be used to base the tariff charges on. The current Council has no intention to unfairly burden all property owners simply becuase a few properties were incorrectly categorised or undervalued. | That Council notes the comments by Mr Elion. |
| 25 | 28/04/2022 | Ward 8 | Council to consider a non-increase (No increase) on Electricity tariffs from the 9.61 percent tabled as Electricity tariffs are unaffordable currently | FINANCIAL SERVICES / CFO | Council is not in a position to allow a 0% increase for Electrcity revenue simply because of the increased costs of purchasing bulk electricity from Eskom.<br><br>The Municipality is dependent on the revenue base, including electricity revenue, to accommodate all costs incurred by the Municipality in order to render services to the community.<br><br>The 9.61% tariff increase was a provisional figure. The final NERSA approved electricity increase Is 7.47%. The Tariff Book has been adjusted accordingly. | That Council notes the comments by Ward 8. |
| | | | How much is the total budget allocated for ward 8 on Operating and Capital projects and how much of that is spent? What are the possibilities of spending it in full by June 2022 and if not the process involved in finishing the projects funds in the next financial year? year on, no clear indication of unspent funds how they are utilised | FINANCIAL SERVICES | Capital and Operating budget for ward 7 and 8 was sent to the respective councillors. All capital projects not fully spent by financial year-end follow a process of roll-over application. | |
| | | | Municipality to empack on property evaluation of Properties in the nothern areas as there is no clear indication of current value of properties to date | FINANCIAL SERVICES | KM is in the process of the new General Valuation Roll for the greater Knysna to be implemente on the 1 st of July 2023. | |
| | | | Clear report of Housing rectification implementation progress to date | HOUSING SERVICES | A number of houses are rectified based on funding allocation by Council and annually 2 or 3 houses are rectified on annual basis | |
| | | | Clear Municipal mandate and programs planned for the 2022-23 MTREF budget across Council that adresses unemployment of the youth in this ward as well as opening of job opportunities at the Municipality. Detail to be provided of how much available for each program to be separately disclosed | COMMUNITY SERVICES | Youth Development Section, looks at Skills develpoement for the youth, that will add to Job opportuinties. | |
| | | | Three streets and eThembeni area where started with paving but was never completed. Need reasons why the project was never completed after so many years, what is the budget in the new budget to adress these roads. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | These roads will have to be prioritised as part of the IDP process and will be considered in the budget. | |
| | | | Clarity needed on progress of the Title deeds awarding to its owners in this ward | HOUSING SERVICES | Title deeds will be completed once General plans are completed and approved. Awaiting approval of General plans | |
| | | | Clear directive of Housing projects for this ward as there was no allocation provided in the 2022-23 budget presented. Progress on the 25 Houses of Emjwadini that were approved in 2014 already as there was nothing done since them, after 8 years. Illustrate the actual processes involved for assistance in Housing as beneficiaries are sent from one office to the other for assistance | HOUSING SERVICES | No development process started as yet at Emdjwani as it was never identified as a project. The matter will be investigated further. | |
| | | | Council to consider a non-increase (No increase) on Electricity tariffs from the 9.61 percent tabled as Electricity tariffs are unaffordable currently or keep increases to the Eskom bulk increases of 3.64% increases. | FINANCIAL SERVICES / CFO | The Municipality has no knowledge of an Eskom increase of 3.64%. This percentage was not included in any of the correspondence received from NERSA or Eskom.<br><br>Council is not in a position to allow a 0% increase for Electrcity revenue simply because of the increased costs of purchasing bulk electricity from Eskom.<br><br>The Municipality is dependent on the revenue base, including electricity revenue, to accommodate all costs incurred by the Municipality in order to render services to the community.<br><br>The 9.61% tariff increase was a provisional figure. The final NERSA approved electricity increase Is 7.47%. The Tariff Book has been adjusted accordingly. | That Council notes the comments by Ward 7. |
| | | | Illustrate the process and assistance from the Municipality's side when a contractor is unable to pay its employees due to financial constrains while claimed at the municipality. A lot of poor contractors/casuals paid directly by these contractors are affected and are from poor households. | FINANCIAL SERVICES/ SUPPLY CHAIN MANAGEMNT | Throughout the years the municipality has made contact with these suppliers to urge them to pay their labour/contractors as the municipality always pay their suppliers, therefore the staff/labour should be paid also. The matter should be referred to the Labour department but the municipality have tried to resolve the matter ourselves. | |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| 26 | 26/04/2022 | Ward 7 | The Bongani Sportsfield funded through MIG is R9.5 million however the value of the project is R22.9 million. What will Council contribution be for 2022-23 financial year What is the R9.5 million going to do? What is the timeframes for the completion of this project and why no allocation in the next year (2023-24) for the difference of the total value of the project? | COMMUNITY SERVICES | The project is a multi-year project divided into phases.<br>Phase 1: Installation of Sport Field lighting<br>2016 Phase 1 of the project commenced with the supply, delivery, installation, testing and commissioning of four (4) new galvanized steel high mast (18m) sport field floodlights as well as major earthworks, earth retaining structures and storm water facilities were constructed and the soccer field prepared for phase 2.<br>Tendered amount: R2 597 836.56<br>Phase 2: Construction of Sport Fields and Sport Facilities<br>Phase 2 will be for the final detail design and construction of a synthetic surfaced combination rugby/soccer field, a new ablution block, two netball courts on the northern side, as well as the earthworks for the future paved access road and parking area at the ablution block. Further minor items in this phase will include some paved walkways, as well as electrical, sewer and water services connections. Also included is minor earthworks, earth retaining structures and storm water structures, and the addition of area lighting<br><br>The future Phase 3 of the project will include a first- floor clubroom and games room, a spectator pavilion on the eastern-sloped side of the sports field, the fencing of the various areas, and the paving of the access road and walkways, as well as surfaced parking along the main road. | |
| | | | Oupad infrastructure is a serious concern as it now affecting the foundation of most houses. What are the actual programs in this budget that will be included for this ward that relates to Roads maintenance and Houses damaged as a result of Storm water and Sewer that runs through houses when rain? | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT/ WATER AND SEWER DEPARTMENT | If stormwater and sewer drains are blocked they should be reported via the complaints system. | |
| | | | Municipality to ellustrate processes involved on application of Electricity for religious and place of worship as they are sent from one office to the other as well as explanation of rebates for the place of worships. | INFRASTRUCTURE SERVICES/ ELECTRICITY DEPARTMENT | The Electricity meter application for all different categories is the same at our Electrical Department | |
| 27 | 04/05/2022 | Ward 9 | Is it a standard procedure that a Municipality should borrow such a lot of funds while it commits the Rate payers to life time repayments why not completely reducing it or look into other funds available for Capital programs? | FINANCIAL SERVICES / CFO | The Municipality currently has no cash-backed Capital Replacement Reserves (CRR), hence the dependency on loans.<br><br>Once debtor collection improves, priority will be given to create a CRR, thereby reducing the requirement to take up loans. | That Council notes the comments by Ward 9, |
| | | | Chemical toilets in Brackenhill area needs urgent and serious attention | HOUSING SERVICES | No provision of chemical toilets at Brackenhill the area is directly supplied by the tenant. | |
| | | | George Rex funds are limited. No real scope of work was performed for this project as allocation provided is R500,000 compared to the estimated amount required of R30,000,000 however final Engeeners report amounts to R100,000,000. How did it happen that there are so much difference on the estimated figures? what will the R500,000 allocated be for? There has been allocations for this project the past years, what happened to those funds and why aren't they kept separetely e.g for 5 years to grow in order to contribute significently to the implementation of this project in the near future? all funds allocated for this project to be re-infenced. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | The R500K was for the design of the road. The R100M cost estimate is currently being reevaluated to reduce the cost. All funds for this project are ring fenced. | |
| | | | This ward needs serious intervention on the management of the Baboons. Allocation provided is not sufficient for the equipments required to manage the Baboons request to top up to R500,000. | COMMUNITY SERVICES/ PUBLIC SAFETY | Steven Langlands to comment: amount of R100 000 has been provided for Baboon detertant devices.  An baboon assessment plan has been completed and will be submitted to the section 80 meeting in June 2022. | |
| | | | Need law enforcement to be visable in this ward as the are is a tourist destination as well as integrated solution with SAPS. | COMMUNITY SERVICES/ PUBLIC SAFETY | Steven Langlands to comment: making provision to recruit additional LE | |
| | | | Dumping and littering at the current sites is a serious issue | COMMUNITY SERVICES/ WASTE MANAGEMENT | Randall to comment on Illegal dumping: there are sufficient public bins provided within the ward. | |
| | | | How is the Unauthorised Irregular Fruitless Expenditure AG report going to be adressed? | FINANCIAL SERVICES/ SUPPLY CHAIN MANAGEMNT | The CFO will investigate the matters, there after refer a report to MPAC who will consider the matters further. Thereafter a recommendation will go to Council. | |
| | | | Large amounts allocated on Speeding Fines revenue of which 90% is not realisable. What is the Municipality plans in collecting these revenue as it puts pressure through Rates payers on residence? | COMMUNITY SERVICES/ PUBLIC SAFETY AND FINANCIAL SERVICES/FMS | Bans to comment: process are in place with service provider to increase their collection rates (Knysa Municipality has no control over fines cancelled by public prosecutors or traffic fines that not placed on the court roll due to capacity provlems at the courts | |
| | | | Municipality to consider to remove the Basic Charge on all the Electricity Amp's and the consumers to be charged ONLY consumption. Basic charges are unaffordable and was initially made for holoday homes. | FINANCIAL SERVICES/ ELECTRICAL DEPARTMENT | Basic charge also referred to as a minimum charge, is the recovery of the distribution and billing-related costs, which include having a distribution system in place, plus the cost of the meter, servicing and reading the meter, mailing the bills and maintaining customer records. | |
| | | | Residence needs write-off on old debt as they arent able to afford to pay Municipal services now that they lost their jobs after Covid. | FINANCIAL SERVICES | Council approved varius Policies in order to assist Indigent, Poor househod , pensioners and people that are living with disabiity , above that Council also approve the Policy called Writing offf of irrecoverable debt, this Writing-Off of Irrecoverable Debt Policy is to ensure that the principles and procedures for the writing-off of irrecoverable debt are formalised to ensure that consumers (especially households) are relieved of their spiral of debt. Council embarked on a road show to invite Indigent, Poor househod , pensioners and people that are living with disabiity to apply for the rebates. this process is still open. | |
| | | | Municipality needs to enhance the food parcel for the poor communities who do not have food in their houses as well as cemetary costs assistance. Municipal graves are unaffordable. | COMMUNITY SERVICES/ DISASTER MANAGEMENT | The Social and Disaster relief  policy apporved by Council makes Provision for releif subject to the Criteria. Budget availabe in the 2022/23 budget, and Follow SCM process. | |
| | | | Why must the old people complete the indigent/pensioners forms on yearly basis. People cannot afford to travel to town and its mainly the aged people. Cant you avail Income Department to visit old people houses and be stationed certain dates at the areas near the communities? | FINANCIAL SERVICES/ INCOME DEPARTMENT | For Council's consideration, to increase the income groups brakets | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
| 28 | 10/05/2022 | Ward 11 | R50,000 ward alloction to be increased as it is not sufficient anymore. | EXECUTIVE AND COUNCIL/ MUNICIPAL MANAGER OFFICE | Due to budget constrains the R50,000 couldn't be increased was limited to the R50,000 for operating projects | |
| | | | Hoog and Piet Straat residence are suffering as a result of damaged infrastructure houses runs water after rain as well as Housing rectification | HOUSING SERVICES | A number of houses are rectified based on funding allocation by Council and annually 2 or 3 houses are rectified on annual basis | |
| | | | What is the Municipality plan on affordable Housing in Hornlee | HOUSING SERVICES | Tender process underway. Process is currently under adjudication. | |
| | | | Backyard dwellers allocation how much is it and why are the electricity boxes that the residence has paid for that has been installed not switched on? | INFRASTRUCTURE SERVICES/ ELECTRICITY DEPARTMENT | The project will be completed shortly and the electricity will be switched on. | |
| | | | The following brackets as proposed are acceptable however introduce bracket e) to accommodate people earning R12,000 nett salary I've stated my reasons in the meeting. Again we who are the careers for the poor, pensioners and the low income<br>family members and with that help and assistance and financial outlet, most of us who fall in the category D,<br>but due to our gross income we don't qualify.<br><br>example. GROSS INCOME ZAR 20 000<br>NETTO INCOME ZAR 11 000<br><br>then..... ALL OF THE OTHER EXPENDITURES.... TTHATS NOT STATED ON THE PAYSLIP...<br>MAKES OUR INCOME EVEN LESS AND SOME OF US DUE TO THE FACT THAT WE HELP<br>OUR RELATIVES...LET US FALL INTO A THE B AND C CATEGORY.<br><br>HOPE MY REQUEST WILL HAVE A POSITIVE OUTCOME<br>(a) Income Group A: R4,201 - R5,200 R4,976 - R5,975 per month up to a maximum property valuation of R700,000 80% Rebate<br>(b) Income Group B: R5,201 - R6,200 R5,976 - R6,975 per month up to a maximum property valuation of R700,000 60% Rebate<br>(c) Income Group C: R6,201 - R7,200 R6,976 - R7,975 per month up to a maximum property valuation of R700,000 40% Rebate (d)<br>Income Group D: R7,201 - R8,200 R7,976 - R8,975 per month up to a maximum property valuation of R700,000 20% Rebate | FINANCIAL SERVICES | For Council's consideration, to increase the income groups brakets | |
| 29 | 09/05/2022 | Ward 5 | From the total R5.6 million capital allocation only R1.7 million is spent to date. What happens if funds are not fully spent by June 2022 on the specific projects? Where are those funds going? | FINANCIAL SERVICES | Then process of roll-over application will be done that must be approved not latter than 25 August of every year | |
| | | | Storm Water requires urgent attention. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | The matter will be investigated. | |
| | | | Mountain Road and Branton on Sea walk way requires urgent attention | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | The project will be considered for rehabilitation. | |
| | | | Are there funds available for Fire protection should there be fire disaster hiting Knysna again and what processes are in place to ensure that there are safety measures and plan in place as well as process maps to mitigate this. | COMMUNITY SERVICES | The Disaster Management Plan has a section that deals with basic steps and actions of the response procedure, read with the Disaster repsonse Process. We also make use of the ICS-Incident Command Sytem, whereby Disaster Management establish a MACC- Multi Agency Coordination Committee to deal with any Disaster. | |
| | | | There is no supervision on projects implemented by Contractors appointed by the Municipality. Projects are messy, not completed and not done properly. Who is signing completion on behalf of the Municipality eg: Paving and resurfurcing of Roads Projects. Municiplaity needs to hold these contractors liable for their actions. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | All projects have internal supervision and on large projects are managed by engineering consultants. Any complaints should be send to the Director. | |
| 30 | 11/05/2022 | Ward 3 | The issue of Kalkol houses flooding on water for the past years and reported, courses health issues to the residence has not been delt with by the Municipality as well as Hlalani Housing phase 5, Houses on top of sanlam. These communities have stayed in those bad conditions for more than 18 years and difficult road access that needs attention | HOUSING SERVICES | Geotechnical investigation has been finalised and tabled before Council. | |
| | | | Issue of LAND in Springfeld as well as Heidevallei. There is land parcels available that can be occupied by residence. Why is the community not allowed to put up shacks at these area while communities are in need on Houses? | HOUSING SERVICES/ PLANNING AND DEVELOPMENT | A precinct plan has been adopted for Heidevallei by Council for a mixed use development and accommodating housing for all income groups. The Knysna MSDF states that Heidevalei will need to make a significant allowance for social facility provision in a way that is accessible to the surrounding areas as much as it is to the local households taking up residence in this development in future. Heidevallei is regarded as a mixed use development that will promote inclusivity amongst communities. The Integrated Human Settlements Directorate need to commence with the subdivision and rezoning of Phase 1. | |
| | | | Sanlam Mall is a place of entertainment however no maintenance done by the Municipality on this premises. The area is dirty, no toilets, water stolen by the car wash company that messes up the whole area. Taxi;s also contributes to the durtiness of the area as they were dumped by the Municipality there. | COMMUNITY SERVICES/ INFRASTRUCTURE SERVICES | The entrance to Ward 3 is being cleaned on a daily basis with the assistance from CWP employees. A special intervention is needed with the shop owners, as it seems that they not making use of the scheduled refuse collection days. Refuse cannot be place all day every day. With the new engagements or leases the responsibility should be on the shop owners to clean in front of each business. | |
| | | | Nekkies East slippery soil on oom Sten area as well. This affect a number of houses. | INFRASTRUCTURE SERVICES/ HOUSING SERVICES | Funds were allocationed for the Slippery Soil in ward 3 on Final Budget | |
| | | | A road at the Blade Square area is a dire need. The place is completely unaccessable. Ambulance aren't able to go in should there be sick people that needs to be picked up by ambulances. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | This project Must be added to the ward priorites. | |
| | | | Houses run water underneath the foundation that damaged the floor of most houses in the Damsebos area 1519B. | INFRASTRUCTURE SERVICES/ WATER DEPARTMENT | The matter will be included in complaints and investigated. | |
| | | | Clear Municipal mandate and programs planned for the 2022-23 MTREF budget across Council that adresses unemployment of youth, Woman and people with disability in this ward as well as opening of job opportunities at the Municipality. Detail to be provided of how much available for each program to be separately disclosed | COMMUNITY SERVICES | Richard/ Lizel to comment: Job opportunities reside with LED/ Social Development section not responsible for providing people with Job opportunities-Learnerships and Internships in the Municipality resides with HR.<br>Skills Development Programs not budgeted for next financial year in terms of PLWD and Women. | |
| | | | Knysna Electricity Charges are excesively higher than Plett which is around the corner. Any possibility of doing comparison of their charges against Knysna and align KM Charges to that of Plett? | INFRASTRUCTURE SERVICES/ ELECTRICAL SERVICES/ FINANCIAL SERVICES | Council is planning to do study on cost of supply on all services, to address the tariff structure. | |
| | | | KM needs Home Affairs and as well as SASSA offices at the Ward 3 rent municipal rent office or any available area. Old people and those that cannot afford have to travel to Plett or either George for Home affairs matters. | COMMUNITY SERVICES | Social Develpoment Section to look at possible option to assit other Service Delivery Departments. | |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| | | | Need Clinic in ward 3 and available clinic in Khayalethu to be applied to run 24/7 aday. | COMMUNITY SERVICES | Refer to the Department of Health, current focus and budget is allocated to Hornlee clinic. | |
| | | | SANRAL land was finally won to become that of the Residance however houses build on top of Sanlam needs guidrails. KM to urgently consider this in the new budget. | PLANNING AND DEVELOPMENT/ HOUSING SERVICES | A feasibility study needs to be done to determine the availbility of services the parcels of land that are developable. | |
| | | | High Mast lights required in Nekkies East | INFRASTRUCTURE SERVICES/ ELECTRICITY DEPARTMENT | The project must be prioritised in the IDP | |
| | | | There is no supervision on projects implemented by Contractors appointed by the Municipality or done by Municipal staff. Projects are messy, not completed and not done properly. Who is signing completion on behalf of the Municipality eg: Paving and resurfurcing of Roads Projects. Municiplaity needs to hold these contractors liable for their actions. | INFRASTRUCTURE SERVICES/SUPPLY CHAIN MANAGEMENT | SCM does have process in place to report poor service delivery/implementation of projects. However very few suppliers are reported to SCM via this process. SCM cannot comment on payment of suppliers after poor performance or completion certifications. All projects have internal supervision and on large projects are managed by engineering consultants. Any complaints should be send to the Director. | |
| | | | There are Bangalo's that some residence are staying in since 2013 and are using toilet backet that not properly mentained by the Municipality in some areas there no toilets provided people have to releave themselves in the buses Munisipality to attend to this as a matter of urgency. | HOUSING SERVICES | There are no services for the site area as it was identified as a temporary relocation area was never meant for permanent redidential purposes. | |
| | | | KM to do MPC application on behalf of this ward and provide feedback thereof | CORPORATE SERVICES/ PROPERTY MANAGEMENT | LED applied for the funding for MPC White Location. | |
| | | | Land for livestock required. | CORPORATE SERVICES/ PROPERTY MANAGEMENT | This process was commenced with previously. Land was identified by Council with the depth of Agriculture stipulated is not suitable. I will have Nonhlanhla fill you in on the remaining detail as this was an item before Council. The land identified was owned by Council | |
| | | | No roads and refuse collection in some areas within Damsebos | PLANNING AND DEVELOPMENT/ HOUSING SERVICES | The Directorate: Integrated Human Settlements needs to amend the General Plan to accommodate the road if feasible. | |
| | | | Municipality to ensure successful implementation of Youth Desk in this ward. | COMMUNITY SERVICES | Budget has been allocated for such and was part of the IDP submission. | |
| | | | Phase 5 of Hlalani to be priorarised. | HOUSING SERVICES | Geotechnical report has identified Phase 5 of Hlalani is a tipsite therefore no development in the area can take place. | |
| | | | Council to consider non-payment of services both Basic Charge and Consumption for all that are not Working. People aren't able to afford Municipal services | INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES | There are different Rebates available for all those that qualifies within themMunicipal brackets and they have been revised to cater those that falls short on Rates and Services | |
| | | | No developments for the emerging contractors. Opportunities to be given to new contractors to get exposure and not the same businesses benefit time and again. | FINANCIAL SERVICES/ SUPPLY CHAIN MANAGEMNT | All opportunities above R2000 are advertised to assist with this matter. Additional EOI tenders will be hopefully advertised soon to allow for more opportunities. | |
| | | | How much money is budgeted for Hornlee Housing and when will implementaion start? | HOUSING SERVICES | No budget in the new year is provided busty applying for funding for upgrading of informal settlements | |
| | | | No SMME development in Hornlee what are the projects planned in this regard for next year? | PLANNING AND DEVELOPMENT/ HOUSING SERVICES | A call for applications for SMME's for support in 1st quarter of the next financial year. All Ward Councillors will be informed as well. | |
| | | | No maintenance of current parks. Hornlee parks to be included in the budget for meintenance | COMMUNITY SERVICES | The Play Park in Stroebel Street, Hornlee, was upgraded during the 2021/22 financial year. There has been an increase in vandalism on all play parks in the Greater Knysna area. | |
| | | | Issues of Streets, Drains and Stormwaters needs urgent attention in this regard. | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | The Municipality has a stormwater maintenace plan to address this matter. | |
| | | | There are only five computers working at the Library and the rest are not working and some are deliberately off since Covid strict regulations. Time given for the youth on each computer not sufficient need to mentain ones not working in order for each person may have sufficient time on each computer | COMMUNITY SERVICES | There are five rural connectivity project(RLCP) computers at the Hornlee library. Three are currently working. The technician who is based at the Oudtshoorn provincial office will repair the two in due course. Patrons have access to eight more computers which are located at the e-center; also based at the Hornlee library.The e-center has restrictions on usage numbers. | |
| | | | Youth are on drags and crime is excessively high. Municiality to come up with programs to upskill Youth budget for various training programs. | COMMUNITY SERVICES/ PLANNING AND DEVELOPMENT | Youth Development Section, looks at Skills develpoement for the youth, that will lead to Job opportuinties. | |
| | | | No visable law enforcement in Hornlee | COMMUNITY SERVICES | Provision has been made on Draft 2022/2023 Budget dependant on approval by Council to appoint 14 additional officials on shift system | |
| | | | LED to look intothe spaza shops operations and the fact that owners are not paying tax to this government | PLANNING AND DEVELOPMENT | The mandate for Local Government is to promote Local Economic Development through creating an environment for local businesses to grow and attract new investment from the private sector. All relevant municipal department had ameeting internally regarding various issues relatring to spaza shops. Letters are currently being issued to all spaza shops to comply with all legal requirements. Any member of the public is welcome to submit an complaint if they feel their right are affected negatively by a spaza shop for further investigation and appropriate action | |
| | | | Lamco intersection traffic lights to be considered in the this budget. children coming from Schools are at risk when passing through as the vehicles are always on fast pace | COMMUNITY SERVICES | The project needs to be investigated by both Technical and Community Services. | |
| 31 | 12/05/2022 | Ward 6 | Heidevallei LAND. No low cost housing required here these should be for people of Hornlee to benefit houses, when is this project getting to finalisation stage | PLANNING AND DEVELOPMENT/ HOUSING SERVICES | Heidevallei will accommodate low cost housing. The Directorate: Integrated Human Settlements will need to acquire funding for bulk and link services and a subdivision and land use application neefs to be submitted. | |
| | | | Donker Hook and Bigai coner roads and stormwater needs attention | INFRASTRUCTURE SERVICES/ ROADS DEPARTMENT | The Municipality has a stormwater maintenace plan to address this matter. | |
| | | | KM to fast tract the issue of converting the Hornlee taxi rank to a clinic. This must be the 1st priorirty in the next IDP | COMMUNITY SERVICES | Property handed over to Dept of Health. | |
| | | | Current druglords in Hornlee are known, arrested and in a day or 2 out to the community doing the same job. These people are business minded why Municipality cannot take the same people open job opportunities for them in order to employ people that they are current employing but with a different business nitch. | PLANNING AND DEVELOPMENT | Knysna Muncipality has a mandate to create an environment condussive for job creation. People who wish to start up a business needs to approach the Department: Economic Development and request for SMME support. | |
| | | | Need water tanks for all Hornlee Houses | INFRASTRUCTURE SERVICES/ WATER DEPARTMENT | The budget currently does not allow for the provision of tanks. | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
| | | | Water meter project is a disaster, community of Hornlee doesn't want this project to be continued in their area | FINANCIAL SERVICES / CFO | The complainant is requested to provide a detailed expanation to justifiy the statement that the project is a disaster, Once received, the Municipality will consider and respond accordingly. | That Council notes the comments by Ward 6. |
| | | | Residence needs write-off on old debt as they arent able to afford to pay Municipal services now that they lost their jobs after Covid. | FINANCIAL SERVICES | Council approved varius Policies in order to assist Indigent, Poor househod , pensioners and people that are living with disabiity , above that Council also approve the Policy called Writing offf of irrecoverable debt, this Writing-Off of Irrecoverable Debt Policy is to ensure that the principles and procedures for the writing-off of irrecoverable debt are formalised to ensure that consumers (especially households) are relieved of their spiral of debt. Council embarked on a road show to invite Indigent, Poor househod , pensioners and people that are living with disabiity to apply for the rebates. this process is still open. | |
| | | | Camera's needed in Hornlee in most of the hotspot areas | COMMUNITY SERVICES | Additional funding was requested on the Draft 2022/2023 Capital Budget for additional cameras. | |
| | | | Sports clubs shouldn't be paying the season fees as these are there to support youth and assist with the reduction of crime. Sports are neglected by the Municipality. | COMMUNITY SERVICES | The Sports Council has been requested to write a letter with a recommendation to Council with regards to tarrifs for Municpal facilities. | |
| | | | Own Haven flats was suppose to be a project that will have benefited the people of Hornee and now only specifit individuals are benefiting. Who's decision was it to sell the flats while they were both for such a small amount? Old contract as well as all agreements entereed into the current owners to be made available for interogation. one of the conditions was the contractor to start building under the Hornlee Hotel its now more than 18 years and nothing to date happened as well as plot 3339 earmarked for childrens playpark they were suppose to do was never done | COMMUNITY SERVICES | Play Parks needs to be budget for, no provision was made for Draft 2022/23 Budget. | |
| | | | KM needs Home Affairs and as well as SASSA offices at the Ward 3 rent municipal rent office or any available area. Old people and those that cannot afford have to travel to Plett or either George for Home affairs matters. | COMMUNITY SERVICES | Social Develpoment Section to look at possible option to assit other Service Delivery Departments. | |
| | | | No budget for retaining walls | HOUSING SERVICES | R329,650 budget allocated for ward 6 for retaining walls. | |
| | | | the 75% rebate for the agricultural tariffs to be taken off. This is revenue due to the municipality | FINANCIAL SERVICES | For Council Consideration | |
| 32 | 13/05/2022 | Councillor Niel Louw | 1.land available service sites(R000000)<br>2.electrification (bigia heights(000000)<br>3.insourcingsecurities (0000000)<br>4.road bigia heights (000000)<br>5.sanitary towels (R000000)<br>6.youth development<br>7.sport development<br><br>We want to see thix on the budget adres it please<br><br>Adres following also<br>1.srape this 75%farming rebate<br>2.increase rates on vacant property with 100%<br>3.reduce the 45% rebate to 25% on business (b&b | INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES | - R 1.5M Has been provided for electricty and R500k for the construction of the road | |
| 33 | 16/05/2022 | Mark <mark@ecosense.co.za | We are under increasing pressure from residents to ensure issues are tabled to Cllr and KM through the appointed forum and to get feedback on long outstanding issues.<br>To this end, please confirm programme for Ward 9 committee meetings and an agenda.<br>Please do issue the minutes from the IDP and Budget public meeting at the earliest opportunity for our records and for resident feedback.<br>Ward 9 meeting and outstanding minutes | FINANCIAL SERVICES | The presentations that indicates the upcoming projects for the new year are available on presentations that are distributed at the IDP/Budget meetings. | |
| 34 | 13/05/2022 | Knysna United | Speaker& AMM<br>Knysna municipality<br>Knysna<br><br>Dear Speaker& AMM<br><br>IDP submissions<br><br>We are not happy with the way the IDP process was done, especially with the fact that everything was done on a haphazard basis. Also the fact that you want to tell us that we can only add on an IDP that was already adopted. That basically means that our views are not important and that coming to our communities are just a box ticking exercise.<br><br>The following are the things we want in the IDP:<br>1. We have a new IDP cycle and want a new IDP for the next 5 years.<br>2. Housing is the number one priority and we would like to see more houses, especially in Hornlee<br>3. Informal areas, especially in Hornlee need to get electricity, water, sewerage and other services.<br>4. Crime is a huge problem. We need cameras at hotspots in Hornlee.<br>5. We want the establishment of a multipurpose centre in Ward 11.<br>6. Every household in poor areas must get a water tank.<br>7. All prepaid water meters must be removed.<br>8. The EOI must be opened and new entrants must be allowed. The EOI process must be made easier and start-up friendly.<br>9. A SMME conference must be held as soon as possible.<br>10. All bad debts must be written off for poor communities.<br>11. Debt must be recovered from rich areas.<br>12. All officials involved in corruption must be criminally and civilly charged and prosecuted. All monies must be recovered from them.<br>13. All sport facilities must be free for the use of clubs and the community, especially for the youth and school children.<br>14. We need traffic lights at the entrances of Hornlee and Sanlam.<br>15. The contract of Owen Haven must be cancelled and new projects must be stopped.<br>16. We need law enforcement in all communities and not only to be puppets of rich areas. | COMMUNITY SERVICES/ HOUSING SERVICES/ FINANCIAL SERVICES/ INFRASTRUCTURE SERVICES | 3.Funds for additional LE and CCTV in the Draft 2022/2023 Budget, 13. The Sports Council has been requested to write a letter with a recommendation to Council with regards to tarrifs for Municpal facilities. 14. It is a Nationl Road undert the control of SANRAL. 16. Provision in 2022/023 budget for 14 LE official.<br>Council provides subsidy or rebates for all qualifying indigent, poor households, people with disabilitues and senior citizen.<br>When a household qualifies for a subsidy for the first time, the arrear account will be written-off in terms of Council's Writing-off of Irrecoverable Debt Policy. | |
| | | | What is the process of projects submission onto the budget as no budget or projects were allocated for the area Rheenendal? Who is responsible for this are to ensure that all their needs are included. | FINANCIAL SERVICES | All projects tabled with the budget comes directly from the Internal Service Departments and they are discussed and finalised at Council level through councillors workshop as to what to be included or prioratised. | |
| | | | Its been more than 20 years the Housing issue hasn't been adressed in Rheenendal/ Keerhook and the people are staying in shacks that gets water underneath should there be rains in the area. | HOUSING SERVICES | Currently busy with upgrading of bulk water services. | |
| | | | No job opportunities for the youth that matriculated or finished school from Universities. All municipal posts are advertised with requirements of 2 years minimum while they do not have experience, they are coming directly from school. Where must they get experince if no opportunities from the municipality to acquire that? | CORPORATE SERVICES/ HUMAN RESOURCES | The municipality is bound by the job requirements as set out in the approved Job Descriptions.<br><br>In addition to the above, we are as from 1 July 2022 bound by the Municipal Staff Regulations and the requirements for each position as set out therein | |

| Written Comments Received on the 2022/2023 Tabled Budget | | | | | | |
|---|---|---|---|---|---|---|
| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
| 35 | 17/05/2022 | Ward 5 Rheenendal | Can the municipality not issue contracts to outside contractors but built people of Knysna. Eg: These Mpumalanga contractors don't know the needs of the communitiy nor the infrastructure of the that require service. They tender for small amounts of money, mess up the projects and leave as is while it can be much cheaper it municipality can appoint local people to perform these functions. | FINANCIAL SERVICES/ SUPPLY CHAIN MANAGEMNT | The SCM regulations and MFMA do not allow for local contractors to be favoured over contractors from other provinces. The general understanding is that the local contractors should be less expensive than the contractors from other provinces, therefore no preference to them is needed. | |
| | | | No electricity in Most informal areas of Rheenendal. What is the program planned by the Municipality to prodive basic Services to the people of Rheenendal | INFRASTRUCTURE SERVICES/ ELECTRICITY DEPARTMENT | The whole area of Rheenendal is serviced by Eskom and Eskom is in the process of electrifiying Rheenendal. The implementation is underway | |
| | | | Safety is an issue in rheenendal need visable law enforcement | COMMUNITY SERVICES | Provision in 2022/023 budget for 14 LE official | |
| | | | Water meter installations are not affordable people cannot afford these prepaid waters. | INFRASTRUCTURE SERVICES/ WATER DEPARTMENT/ FINANCIAL SERVICES | Council grants the first 3kl of water for free for each household, and also grants 6kl of water for free rebates/subsidy to the qualifying indigent, poor households, people with disabilities and senior citizens as per Coucil policy. Finance has conducted roadshows to visit each ward to invite the qualifying people to apply for these rebates/subsidies. | |
| | | | The house burnt at number 429 Fern Street and its old age residence of Knysna that owns the property however they cannot afford to fix the roof and other areas damaged as a result of fire. in desparate need for Emergency housing kit needed to support the aged as the house gets flooded during rain season. | HOUSING SERVICES | Emergency kits being ordered by the Municipality. Incumband submit fire report at Housing and then will be provided based on the list. | |
| 36 | 12/05/2022 | Lynn Kayster <kmsc.knysnasportscouncil@gmail.com> | After our meeting on 10 May 2022, we as Knysna municipality sportscouncil would like to request that the issues surrounding tarrifs be revisited by council. The reason for this is that we as stake holders were never consulted regarding these tarriffs prior to the implementation thereof, however we as KMSC executive has resolved to propose to council a 75% reduction on the current tarriffs for the upcoming financial year.<br><br>Yours in sport,<br>KMSC ( Knysna municipality sportscouncil)<br><br>Lynn Kayster<br>(secretary) | COMMUNITY SERVICES/ SPORTS AND RECREATION DEPARTMENT | The Sports Council has been requested to write a letter with a recommendation to Council with regards to tarrifs for Municpal facilities. | |
| 37 | 22/05/2022 | Keith Killops <keith@gkconsulting.co.za | Good day<br><br>Knysna Executive Mayor, Levael Davis, AMM, Mr Johan Jacobs, ACFO, Ms Avitha Jagaysor<br><br>Firstly, thank you for arranging the public meetings to present the 2022-23 IDP and Draft Budget information in Sedgefield and Smutsville on Thursday 5 May 2022.<br><br>Unfortunately the time scheduled for presenting and discussing these important presentations was far too limited. This significantly reduced the opportunity for residents and ratepayers to ask for clarification and have their queries satisfactorily answered by the senior Municipal Officials who were present at the meeting.<br><br>Consequently I have listed the questions that I was hoping to table at the public meeting in an attachment to this email and it would be appreciated if Knysna Municipality would kindly formally include these queries together with the Queries and Objections received from the public related to the 2022-23 IDP and Draft Budget documents as currently tabled. I look forward to receiving considered answers to the attached list of queries in due course.<br><br>The Public Participation process is important and should be viewed as a serious commitment to engage sincerely and appropriately with all communities within Greater Knysna, including Sedgefield and Smutsville. Such engagement and the related discussion should not be cut short because of the scheduling of limited time. I urge the Municipality to take due cognisance of this and ensure adequate time is schedule for all future events of this nature.<br><br>In the event of questions arising regarding the attached Queries List, Municipal Officials and Councillors are very welcome to contact me and I will do my best to provide clarification.<br><br>It would be appreciated if this correspondence can please be allocated a COLAB Number which reference should kindly be advised to me | FINANCIAL SERVICES / CFO | Finance related comments /questions:<br>1. A collection rate of 90% has been budgetted. Strict collection measures are being implemented in accordance with Council approved debt collection and credit control policies. This will include disconnection of services and hand-over of unpaid accounts to debt collection firms.<br><br>2. A collection rate of 15% has been budgetted. The service provider has been mandated to increase the number of summons being issued and at a higher frequency. | That Council notes the comments by Mr Killops. |
| 38 | 19/05/2022 | Keith Killops <keith@gkconsulting.co.za | Hi Busiswa<br><br>I trust that you and your family are keeping very well.<br><br>I'd appreciate your help with clarification of the property Revaluation process and I have the following queries in this regard.<br><br>PROPERTY REVALUATIONS versus 2022-23 FINANCIAL YEAR BUDGET<br>The current Draft Budget is open for public comment and query. I am in the process of compiling comments and queries to Knysna Municipality which will be probably be submitted through the SR&RA (Sedgefield Ratepayers and Residents Association) and GKBC (Greater Knysna Business Chamber).<br><br>This year involves the 5-year Valuations Roll Adjustment and, at this stage, it is not possible to accurately project the potential monthly total Rates and Services costs on a typical property owner's municipal account using the tariffs as reflected in the Draft Budget Tariff Book.<br>To produce a reasonably accurate monthly bottom line account cost, an idea of the likely or average changes expected for property values as will be published on the revised Property Valuations Roll in due course.<br><br>It would be appreciated if you would kindly advise on the key aspects of the 5-year Property Revaluation Process and answer the following questions in this regard.<br><br>Revised Property Valuations Roll Timeline<br>What are the key dates for the production and finalising the 5-year property valuations?<br><br>What period (ie the dates of the 'from to' window) will the revised Valuations Roll be open for public scrutiny, comments and queries?<br><br>What date is the revised Valuations Roll planned to be approved by Council? And from which month with the revised property valuations be effective as reflected in the new property Valuations Roll?<br><br>The effect of Rates tariffs change brought about by the revised Valuations Roll<br>How will the revised Valuation Roll adjustments be incorporated into the Draft and Final Budget, which the latter will seemingly be approved prior to the revised Valuations Roll | FINANCIAL SERVICES | New service provider has been appointed to do the General Valuations and the process will start End August 2022. the final GV roll will be published for comment in December 2022 and January 2023. Rate payers will be given at least 30 days from the 1st date of publication of the roll to inspect it and lodge any necessary objections. | |

**Written Comments Received on the 2022/2023 Tabled Budget**

| Row Number | Date | Comment Received From | Stakeholder Comments | Responsible Directorate | Municipal Comments | Recommendations to Council |
|---|---|---|---|---|---|---|
| 39 | 12/04/2022 | Keith Killops <keith@gkconsulting.co.za | Yes, I am currently analysing the website version of the Draft 2022-23 Municipal Budget as tabled by Council on 30th March 2022.<br><br>Thanks for your follow-up in this regard. Appreciated.<br><br>I note that by applying some consumption tariffs to the Rates and Basic Tariffs, the bottom line average increases per month for some typical Households, Businesses, Pensioners and Indigents range between 7.5% - 13%. Through the Municipality indicating that many tariffs were increased 4.8% for the new Financial Year, obviously does not reflect the real total monthly cost increase to consumers.<br>This also implies that Municipal costs to consumers have increased well above headline inflation for both 2021-22 and 2022-23 financial years. Whilst one understands there is a need to protect and increase Municipal Revenue, this kind of increase in Rates and Services charges is unacceptably large, particularly given the current very stressed state of the local and national economy which affects all levels of society and will continue to do so for at least the next 12 to 24 months according to respected SA economists.<br><br>I also notice that no real attempt at curbing Municipal costs is evident in the tabled Draft Budget. Again, this is unsatisfactory in the eyes of Home-owners, Business, Indigents and Pensioners who live in Greater Knysna.<br><br>Given that the above described scenario is factual, the consumer can rightfully assume that Municipality doesn't care in the least about the financial circumstances of Ratepayers, Residents and Business throughout Greater Knysna. Of course if such a situation is true, this makes it rather difficult to deal with the Municipality on a transparent basis in a respectful mutual partner manner to find reasonable and satisfactory compromise.<br><br>However I'm not done with my analysis yet and you/AMM/Executive Mayor/Knysna Municipality can expect to receive either my formal personal comments and queries or the same communicated through the SR&RA (Sedgefield Ratepayers & Residents Association) and the GKBC (Business Chamber) in due course.<br><br>Again, thank you for your follow-up. | FINANCIAL SERVICES / CFO | The Municipality has attempted to limit the tariff increases as far as possible. All types of households were considered as the objective of this budget is to promote a pro-Knysna budget.<br><br>The only 2 increases not in accordance with the forecasted CPI of 4.8% relate to (a) electricity (7.47%), which is approved by NERSA, and (b) refuse costs (11.5%), which is as a direct result of increased costs in relation to transportation of waste, recycling, and the regional waste management facility.<br><br>The Municipality is mindful of the external economic factors affecting consumers. The Municipality is also affected by this. Furthermore, the Municipality has in the past demonstrated its commitment to assist consumers by imposing lower than normal tariff increases in 2019/2020 and 2020/2021. The commitment will continue as the Municipality attempts to serve all people with maximum basic delivery with low and affordable costs.<br><br>The current Council is strongly committed to reducing expenditure, There are various projects currently underway which will result in a decrease in employee-related costs, use of consultants, office accommodation costs, security costs, etc.<br><br>There is also a revenue enhancement project currently in progress. This is expected to be completed by 30 November 2022 and is expected to increase the current revenue base.<br><br>Finally, Council does care for all communities, hence the tabling of a pro-Knysna budget. | That Council notes the comments by Mr Killops. |
| 40 | 13/05/2022 | Reverend Ralph Stander CHAIRPERSON | We are not happy with the way the IDP process was done, especially with the fact that everything was done on a haphazard basis. Also the fact that you want to tell us that we can only add on an IDP that was already adopted. That basically means that our views are not important and that coming to our communities are just a box ticking exercise.<br><br>The following are the things we want in the IDP:<br>1. We have a new IDP cycle and want a new IDP for the next 5 years.<br>2. Housing is the number one priority and we would like to see more houses, especially in Hornlee<br>3. Informal areas, especially in Hornlee need to get electricity, water, sewerage and other services.<br>4. Crime is a huge problem. We need cameras at hotspots in Hornlee.<br>5. We want the establishment of a multipurpose centre in Ward 11.<br>6. Every household in poor areas must get a water tank.<br>7. All prepaid water meters must be removed.<br>8. The EOI must be opened and new entrants must be allowed. The EOI process must be made easier and start-up friendly.<br>9. A SMME conference must be held as soon as possible.<br>10. All bad debts must be written off for poor communities.<br>11. Debt must be recovered from rich areas.<br>12. All officials involved in corruption must be criminally and civilly charged and prosecuted. All monies must be recovered from them.<br>13. All sport facilities must be free for the use of clubs and the community, especially for the youth and school children.<br>14. We need traffic lights at the entrances of Hornlee and Sanlam.<br>15. The contract of Owen Haven must be cancelled and new projects must be stopped.<br>16. We need law enforcement in all communities and not only to be puppets of rich areas.<br>We are looking forward to you taking our input seriously. The community is fed-up of just being voting cows and after elections we are taken for jokes.<br><br>One family, one plot.<br>United we stand, divided we fall<br>Live or death, victory is certain.<br><br>Yours in a clean government that works for all | INFRASTRUCTURE SERVICES/ HOUSING SERVICES/ COMMUNITY SERVICES | 4.Making provision to recruit additional LE and CCTV cameras in the 2022/2023 budget . 5/ Current communtiy Hall in area servicing ward 6 and 11. 14. Responsibility of SANRAL. 16. Provision made for LE officials in the 2022/2023 budget | |
| 41 | 25/04/2022 | Mncedisi Skosana [mailto:mskosana@knysna.gov.za] | Greetings to the acfo..i hereby on behalf of my ward do there following submissions..<br>Nekkies west houses build on top of water in there 90s(AG report around leaking of water)<br>Nekkies east slippery soil(like there one in KZN) some houses have moved from original building place.<br>Hlalani phase 5 housing project and infrastructure<br>Oupad houses(temporary)on there old road for more than 15 years waiting for houses...land is issue<br>Dam se bos south on top of sanlam waiting for housing project residents staying there more than 70 years..<br>Fixing of the building of chris hani hall (IDP)and fencing ..<br>Fixing of there elderly training house..<br>Purchase land for Integrated Human Settlements through provincial and national government | HOUSING SERVICES/ COMMUNITY SERVICES | Funds were allocationed for the Slippery Soil in ward 3 on Final Budget | |
| 42 | 20/04/2022 | Councillor Niel Louw | Dir Acting CFO<br><br>Is it possible to put these following things on budget 2022/23<br>1.electrification ward 6/11 formal area biliary heights (R1,5 million<br>2.upgrading road ward6/11 biggie heights (R700 000<br>3. Is it not possible to pay 500000 to sport forum as a grand aid then the sport clubs apply to them for subsidies funds .<br><br>Hope to hear from you<br>Class louw | INFRASTRUCTURE SERVICES/ COMMUNITY SERVICES | R 1.5M Has been provided for electricty and R500k for the construction of the road<br>The Sports Council has been requested to write a letter with a recommendation to Council with regards to tarrifs for Municpal facilities. | |

**Anita Strydom**

**From:** Anita Strydom
**Sent:** Wednesday, 02 March 2022 07:23
**To:** MM
**Subject:** FW: SUBMISSION ON POSSIBILITY OF A SLIDING SCALE IN TERMS OF REBATES FOR PENSIONERS

Na aanleiding van vorige epos vanoggend

**From:** Burton Spies [mailto:bbspies@webmail.co.za]
**Sent:** Tuesday, 01 March 2022 15:44
**To:** Anita Strydom <astrydom@knysna.gov.za>
**Cc:** Jenny Visagie <jvisagie@knysna.gov.za>; MM <mm@knysna.gov.za>
**Subject:** RE: SUBMISSION ON POSSIBILITY OF A SLIDING SCALE IN TERMS OF REBATES FOR PENSIONERS

Dankie Anita

Is dit dan moontlik dat ek met die nuwe WMB n vergadering kan kry vir volgende week?

Groete

On 2022-03-01 09:59, Anita Strydom wrote:

inclusive
innovative
inspired
Knysna
Municipality || Munisipaliteit || uMasipala
#vaccinate #letsdothis

Goeiedag Burton

Ek dra ongelukkig nie kennis of Mnr. Adonis en Carstens dit wel bespreek het nie. Ek het geen memo/korrespondensie gesien nie. Ek het die eposse rakende die aangeleentheid uitgedruk om sodra ek kans kry met die nuwe WMB te bespreek. Vandag is sy eerste dag by ons en hy is in induksie vergaderings.

Ek hou jou op hoogte.

Groete

* Telefonies bespreek met Mnr Spies en verduidelik die begrotingsproses. Inset deel van begroting vir konsep (Mrt 2022) en finale begroting (Mei 2022). Begrotingskantoor moet aan almal wat insette gegee het na Mei 2022 terugvoer gee (skriftelik)
7/3/2022

Anita
Moet asb weer begrotingskantoor terugvoer gee na 31 Mei 2022
Dankie
7/3.



**COMMENT:**

The sliding scale for rebates for property rates and services is detailed in the Tariff Book

**FROM: PAUL KEER** **MUNICIPAL COMMENT: INFRASTRUCTURE SERVICES/ ROADS DEPARTME**

# LAKE BRENTON
## RESIDENTS ASSOCIATION

LAKE BRENTON WATCH

www.lbra.co.za | Non Profit Organisation | Reg: 2020/616326/08

**Brenton-on-Lake Stormwater project phase 2: Resident feedback following the 2022/2023 MTFEF budget meeting held at Brenton-on-sea community hall 9th May 2022**

*It was noted at the 2022/2023 MTREF Budget meeting for Ward 5 on Monday 9 May 2022 that phase 2 of the Brenton on Lake stormwater project was not included in the Capital budget for the 2022/23 Financial year. This phase relates to the reparation and development of an adequate stormwater infrastructure for the Woods in the Brenton on Lake residential area.*

*We understand that the Municipality is fully aware of this and are awaiting a formal project proposal from EAS Consultants later this month to motivate this phase.*

*Will you kindly keep residents informed of progress and confirm that once the proposal is approved, the budget will be included for the 2022/23 Financial year.*

| DATE | NAME | SIGNATURE |
|---|---|---|
| 15/05/2022 | GARY HULBERT | ERF 723 |
| 15/05/2022. | KEITH PALMER | ERF 720 |
| 15/05/2022 | CHRIS ROSS | 8 CROSSBERRY CLOSE. |
| 15.5 2022 | Hans Reiser | erf 717 |
| 15/5/2022 | M. Bothe | erf 727 |
| 15/05/2022 | DAVE PRENTICE | ERF 748 |
| 15/05/2022 | COLIN BURNS | ERF 746 |
| 15/5/2022 | KEN SPRENGER | erf 745 |
| 15/5/2022 | PAUL KERR | erf 742 |
| 15/5/2022 | MICHAEL SEARS | erf 741 |
| | | |
| | | |
| | | |
| | | |
| | | |


# LAKE BRENTON
## RESIDENTS ASSOCIATION

LAKE BRENTON WATCH

www.lbra.co.za | Non Profit Organisation | Reg: 2020/616326/08

**Brenton-on-Lake Stormwater project phase 2: Resident feedback following the 2022/2023 MTFEF budget meeting held at Brenton-on-sea community hall 9th May 2022**

*It was noted at the 2022/2023 MTREF Budget meeting for Ward 5 on Monday 9 May 2022 that phase 2 of the Brenton on Lake stormwater project was not included in the Capital budget for the 2022/23*

***Financial year. This phase relates to the reparation and development of an adequate stormwater infrastructure for the Woods in the Brenton on Lake residential area.***

***We understand that the Municipality is fully aware of this and are awaiting a formal project proposal from EAS Consultants later this month to motivate this phase.***

***Will you kindly keep residents informed of progress and confirm that once the proposal is approved, the budget will be included for the 2022/23 Financial year.***

| DATE | NAME | SIGNATURE |
|---|---|---|
| 12/5/2022 | Wynand+Leonie du Preez | Erf 697 |
| 12/5/2022 | KITOPGOOD | 700 |
| 12/5/2022 | Cindy+John Hoffmann | Erf 702 |
| 12/5/2022 | Allan+Jane Ramsey | Erf 698 Send emails |
| 12/5/2022 | Leon Villiers | Erf 689 |
| 12/5/2022 | Hennie Smit | Erf 717 |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

**COMMENT:**

There is no budget made available in the new fanancial year. A request for funds can be made in the adjustment budget. In the current financial year the Municipality has spent R1.1M.

**FROM: Keith Killops [mailto:keith@gkconsulting.co.za]** **MUNICIPAL COMMENT: INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES**

| KNYSNA MUNICIPALITY 2022-23 DRAFT BUDGET (MTREF) | | | Mr Keith Killops' Queries & Request for Information as at 7 May 2022 | |
|---|---|---|---|---|
| LINE | DIRECTORATE/DEPT | DESCRIPTION | BUDGET AMOUNT | QUERY AND/OR REMARKS |
| *APPENDIX 6 - OPERATING EXPENDITURE* | | | | |
| LINE 38 | FINANCE | Bad Debt - Billing Debtors | R 59 288 756 | *Please explain key actions to recover & advise forecast target recovery amount.* |
| LINE 39 | FINANCE | Bad Debt - Fines Impairment | 89 250 000 | *Please explain key actions to recover & advise forecast target recovery amount.* |
| LINE 89 | TECHNICAL SERVICES | Desalination Plant | 1 750 000 | *Which Desal Plant(s) is this for & when last was the plant in satisfactory operation?* |
| LINE 128 | | Project | 22 688 472 | *Please provide more detail - Which Project or Projects?* |
| LINE 214 | | Project | 2 307 503 | *Please provide more detail - Which Project or Projects?* |
| *APPENDIX 7 - CAPITAL EXPENDITURE* | | | | |
| LINES 26 - 28 | IHS - HOUSING | HOUSING CONSTRUCTION | 0 | *Apparently NO Housing Construction CAPEX Funding in 2022-23. Please explain & confirm.* |
| LINE 29 | IHS - HOUSING | HORNLEE Services - 30 Erven | 1 512 445 | *This is the only CAPEX within IHS HOUSING for the whole of Greater Knysna - Pse confirm.* |
| LINE 60 | ELECTRICITY DISTR | INFORMAL AREAS - Ward 4 | 500 000 | *Please confirm that ONLY Wards 4, 6, 11 will have additional electricity distribution installed.* |
| LINE 62 | ELECTRICITY DISTR | INFORMAL AREAS - Ward 11 | 500 000 | |
| LINE 63 | ELECTRICITY DISTR | INFORMAL AREAS - Ward 6 | 500 000 | |
| LINE 66 | ELECTRICITY DISTR | NORTHERN Areas | 9 330 435 | *Please provide more details & the specific Northern Areas to be electrified.* |
| LINE 86 | ROADS/STREETS | RESEALING of Roads/Streets | 7 500 000 | *Please list for which areas and Wards. Are Wards 1 & 2 Sedgefield included?* |
| LINE 94 | ROADS/STREETS | SEDGEFIELD Mouth Parking Area | 500 000 | *Please describe the key work entailed.* |
| LINE 98 | ROADS/STREETS | UPGRADE of Gravel Roads | 5 095 380 | *Please list for which areas and Wards. Are Wards 1 & 2 Sedgefield included?* |
| LINE 100 | ROADS/STREETS | REHABILITATION of Roads/Streets | 5 792 278 | *Please list for which areas and Wards. Are Wards 1 & 2 Sedgefield included?* |
| QUERY | WATER SERVICES | SEDGEFIELD Boreholes | ??? | *One borehole not operating - pump fault. Probable new Borehole required - CAPEX required?* |
| QUERY | TECHNICAL SERVICES | SEDGEFIELD Desalination Plant | | *Desal plant not operated for approx 6 years & is not functional. Recommend Plant be scrapped.* |

COMMENT:

Line 38 — 1. A collection rate of 90% has been budgetted. Strict collection measures are being implemented in accordance with Council approved debt collection and credit control policies. This will include disconnection of services and hand-over of unpaid accounts to debt collection firms.

Line 39 — 2. A collection rate of 15% has been budgetted. The service provider has been mandated to increase the number of summons being issued and at a higher frequency.

Line 89 — The Municipality is aware of the desaliination plants and is investigating the best and most efficient method of supplying water to Knysna. The municipality does currently have a maintenance contract in place for the desalination plant. Currently the Municipaliy is only servicing the Knysna Plant.

Line 128 — R1.5 million relates to Financial Services for Accounting Support; R6.5 million relates to Planning and Development mainly for Tourism Development project; R4 million relates to Community Services mainly for Solid Waste programs and R10.1 million relates to various Housing projects eg: temporary Toilets, Housing Rectification, Retaining walls and Wheelchair ramps

Line 214 — R1.2 million relates to Planning and Development Environmental projects such as SMME Training Programme, Investment Facilitation Programme, Alien Invasive Species Control Plan, Rehabilitation of Bongani rivery system, Pollution awareness media campaign for estuary, and Building Control Web App.

| FROM: Keith Killops [mailto:keith@gkconsulting.co.za] | MUNICIPAL COMMENT: INFRASTRUCTURE SERVICES/ FINANCIAL SERVICES |
|---|---|
| Line 60 | Electricity network and connections will be added to the following Wards 6, 11, 4, 3, 8, 7, 1. |
| Line 66 | Electricity network and connections will be added to the following Wards 6, 11, 4, 3, 8, 7, 1. |
| Line 86 | The roads to be reseurfaced are still to be determined after an inspection. |
| Line 94 | The final scope of work will be determined when the scoping report is completed. The main work is related to the protection of the road and embankment. |
| Line 100 | All areas in the municipality will be considered and the the worst roads will given preference. |
| Boreholes | Sedgefield Boreholes the pump will be repaired in the new year. |
| Desalination Plant | Sedgefield Desalination Plant the Municipality is considering that option. |