



MEDIA RELEASE

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Knysna Municipality's Red Tape Reduction Workshop

Knysna Municipality held a Red Tape Reduction Workshop on Friday 23 January. The workshop was attended by municipal officials and councillors and is supported by the Western Cape Government's Red Tape Reduction Unit.

Knysna Acting Municipal Manager Grant Easton said "the purpose of the workshop is to improve the environment for doing business in the municipality. It will equip municipal officials and councillors with skills that will bring about good governance and ensure that the municipality becomes more effective, efficient and provide a top notch service".

The facilitators assisted the attendees to develop a red tape reduction action plan for specific red tape issues, such as applications, policy processes, licenses, standard operating procedures and so forth. Broader issues and approaches relating to improving the management of key municipal processes, as well as approaches to continuous improvement, with a view to reducing unnecessary delays, were discussed.

In addition, issues around reviewing of by-laws including the development of a Socio-Economic Impact Assessment checklist were examined. The Municipal Services Charter and managing service standards also formed part of the discussions. The workshop was concluded by identifying a way forward regarding the municipality's approach to red tape reduction.

"I am confident that a programme of this nature can improve service delivery that supports small, micro and medium enterprises. SMMEs are vital contributors to our local economy and offer a range of opportunities in our community", Mr Easton concluded.

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