



MEDIA RELEASE

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DISPELLING MISINFORMATION AROUND PREPAID WATER METERS

Council recently announced the installation of prepaid water meters in a number of wards. Many residents have welcomed the meters, however, some are resisting the installation. This resistance derives from misinformation and the view of it being punitive.

The truth is, these meters actually puts the power in the consumers' hands. The prepaid meters allow residents to manage their consumption better and avoid nasty billing surprises.

In Knysna indigent consumers receive 6 kilolitres free water per month and non-indigent consumers, 3 kilolitres. We can assure you that you will definitely not lose your free monthly allocation.

The advantages of having a prepaid meter include:

- No more meter reading estimates
- No more bill surprises
- Better control on consumption
- Easier monthly budgeting
- Promoting responsible use of resources

Water remains a scarce resource world-wide. We must change our lifestyles and play our part in protecting this natural resource. Allowing the installation of these prepaid meters is not only the right thing to do it is also the responsible thing to do.

Although the project is aimed at indigent and un-metered households, any household may apply to have the meter installed. Should you wish to change over, contact your local ward councillor.

This technology has been rolled out in the Cape Town Metro, Mossel Bay and Theewaterskloof with great success.

ENDS

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