



## **MEDIA RELEASE**

**Embargo: Immediate**  
**DATE: 18 July 2018**

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### **Post office strike may delay your bill**

The ongoing Post Office strike may be affecting the delivery of municipal invoices for the month of July 2018.

However, and for your convenience, we have made the following e-services portals available where you can easily and conveniently access your account online.

#### Option 1:

All you need to do is to download your account from: <http://knysna.docview.co.za/> Use your municipal account number for both the user name and password. The link is also available on our website homepage under the tab "View Account".

A payment link to all major banks is also available and can be used to pay their account online.

#### Option 2:

Download our mobile app. Our app is available on all mobile devices, so you can easily view your account at the touch of a button. Click here to download the Knysna App now <http://knysna.comunity.me>

#### Option 3:

Receive your account via email. Register by sending an email to [accounts@knysna.gov.za](mailto:accounts@knysna.gov.za)

Alternatively, you are most welcome to visit our Customer Pay Centres in Main Street, Knysna or Flamingo Street in Sedgfield for a copy of your account statement.

**ENDS**

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