The Knysna Municipality is inviting quotations from suitable service providers for the services described below.

**Category:** Service Providers

<table>
<thead>
<tr>
<th>ADVERTISEMENT DATE:</th>
<th>05 July 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>QUOTATION NUMBER:</td>
<td>C004/2017/18</td>
</tr>
<tr>
<td>DESCRIPTION OF GOODS/SERVICES:</td>
<td>We require fieldworkers and call centre operators to assist in the Oyster Festival as well as the call centre for the disaster relief project. A CV needs to be submitted with previous experience relating to working in a call centre and fieldwork experience using survey programmes.</td>
</tr>
</tbody>
</table>
| QUOTATION DOCUMENTS ARE OBTAINABLE FROM: | Company: Knysna Municipality  
Contact Person: Vuyolwethu Nobatana  
Email: vnobatana@knysna.gov.za  
Tell: 044 3026438 |
| CLOSING DATE: | 07 July 2017 12h00 |
| SUBMISSIONS: | Sealed quotations clearly marked, “fieldworkers and call centre operators”, can be submitted:  
By hand to: Scm Dept.-Knysna Municipality  
By email to: vnobatana@knysna.gov.za  
Contact person: Vuyolwethu Nobatana  
Electronic bid documents must reach SCM office before the closing time |
| COMPULSORY REQUIREMENTS: | Complete this document |
| TECHNICAL ENQUIRIES: | Company: Knysna Municipality  
Contact Person: Sonja Neethling  
Email: sneethling@knysna.gov.za  
Tell: 044 3026360 |

The following conditions will apply:

- Price(s) quoted must be valid for at least thirty (30) days from date of your offer.
- Price(s) quoted must be firm and must be inclusive of VAT when applicable.
- Price must include all related expenses, i.e. transport, accommodation etc.
- Bidders must insist on an official order number.
- Only an official order will bind the Council.

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The Knysna Municipality is implementing an online purchasing management system. This system allows vendors to register online, receive automated alerts via e-mail and will eventually allow vendors to submit bids electronically. All opportunities >R30 000 (RFQ’s and Tenders) are processed through our online system.

To register go to [www.knysna.gov.za](http://www.knysna.gov.za) – Council adverts – Supply Chain Management – SCM e-mail list – complete info and click on submit form. Enquiries may be directed to: nmlisana@knysna.gov.za

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KEM CHETTY  
MUNICIPAL MANAGER

CLYDE STREET | KNYSNA  
“WHERE PEOPLE AND NATURE PROSPER”
C004/2017/18: Hiring of fieldworkers and call centre operators

DESCRIPTION OF ITEM

We require fieldworkers and call centre operators to assist in the Oyster Festival as well as the call centre for the disaster relief project. A CV needs to be submitted with previous experience relating to working in a call centre and fieldwork experience using survey programmes. All individuals who can work as a fieldworker in either the call centre or capturing visitor surveys need to submit quotes.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>SHORT DESCRIPTION</th>
<th>QTY</th>
<th>Unit price</th>
<th>AMOUNT ( R ) EXCL VAT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Completed Survey’s per survey</td>
<td>1</td>
<td>R15</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Disaster Call Centre Staff cost per person per day</td>
<td></td>
<td>R200</td>
<td></td>
</tr>
</tbody>
</table>

Sub total                                           R

14% VAT (if VAT registered)                         R

TOTAL                                                R
<table>
<thead>
<tr>
<th>The name of the Tenderer:</th>
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<tbody>
<tr>
<td>The name of the Contact person:</td>
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<tr>
<td>Physical address of the Tenderer:</td>
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<td>Postal Code:</td>
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<td>Postal address of the Tenderer:</td>
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<td>Telephone number:</td>
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<td>Facsimile:</td>
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<td>E-mail address:</td>
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DECLARATION OF INTEREST

1. No bid will be accepted from persons in the service of the state¹.

2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.

3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

   3.1 Full Name of bidder or his or her representative: .................................................................

   3.2 Identity Number: .................................................................................................................

   3.3 Position occupied in the Company (director, trustee, shareholder²): ..................................

   3.4 Company Registration Number: ..........................................................................................

   3.5 Tax Reference Number: ......................................................................................................

   3.6 VAT Registration Number: ..................................................................................................

   3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

   3.8 Are you presently in the service of the state? YES / NO

      3.8.1 If yes, furnish particulars. ..............................................................................................

³MSCM Regulations: “in the service of the state” means to be –
(a) a member of –
   (i) any municipal council;
   (ii) any provincial legislature; or
   (iii) the national Assembly or the national Council of provinces;

(b) a member of the board of directors of any municipal entity;
(c) an official of any municipality or municipal entity;
(d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
(e) a member of the accounting authority of any national or provincial public entity; or
(f) An employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.
3.9 Have you been in the service of the state for the past twelve months?  
YES / NO

3.9.1 If yes, furnish particulars .................................................................

3.10 Do you have any relationship (family, friend, other) with persons  
in the service of the state and who may be involved with  
the evaluation and or adjudication of this bid?  
YES / NO

3.10.1 If yes, furnish particulars. .................................................................

3.11 Are you, aware of any relationship (family, friend, other) between  
any other bidder and any persons in the service of the state who  
may be involved with the evaluation and or adjudication of this bid?  
YES / NO

3.11.1 If yes, furnish particulars .................................................................

3.12 Are any of the company’s directors, trustees, managers,  
principle shareholders or stakeholders in service of the state?  
YES / NO

3.12.1 If yes, furnish particulars .................................................................

3.13 Are any spouse, child or parent of the company’s directors  
trustees, managers, principle shareholders or stakeholders  
in service of the state?  
YES / NO

3.13.1 If yes, furnish particulars .................................................................

3.14 Do you or any of the directors, trustees, managers,  
principle shareholders, or stakeholders of this company  
have any interest in any other related companies or  
business whether or not they are bidding for this contract.  
YES / NO

3.14.1 If yes, furnish particulars .................................................................

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Identity Number</th>
<th>State Employee Number</th>
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</table>

Signature ................................................................................................................

Date ..........................................................................................................................

Capacity .....................................................................................................................

Name of Bidder .............................................................................................................

Contact number ...........................................................................................................